From:

Quality Compliance

Sent:

Monday, June 19, 2017 5:02 PM

Subject:

Emission Noncompliance Recall HOI – REMEDY NOTICE - Certain 2018 Model Year

Toyota C-HR - Vehicle Emission Control Information Label (Region)

Attachments:

HOI Region Letter published 6.19.17.pdf; HOI Dealer Package Published 6.19.17.pdf

Remedy Announcement

Condition:

The Vehicle Emission Control Information (VECI) Labels on the involved vehicles were printed with an incorrect evaporative emissions system description. Due to this error, the involved vehicles do not comply with a federal regulation.

Remedy:

Any authorized Toyota dealer will install a correct VECI label at NO CHARGE to the vehicle owner.

Covered Vehicles:

There are approximately 5,200 vehicles covered by this Emission Noncompliance Recall. Approximately 500 of these vehicles were distributed in Puerto Rico.

Model Name	Model Year	Production Period
C-HR	2018	Early February 2017 – Early May 2017

New Vehicles in Dealership Inventory:

There are approximately 1,950 vehicles in new dealer inventory as of June 7, 2017.

Dealers ARE NOT to deliver any new vehicles in dealer inventory that are covered by this Emission Noncompliance Recall unless the corrected label has been applied.

Dealers will be notified on June 19, 2017 at approximately 3:30 pm Pacific time.

Please reference the attachment for additional details.

Technical Compliance Department Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-5516

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