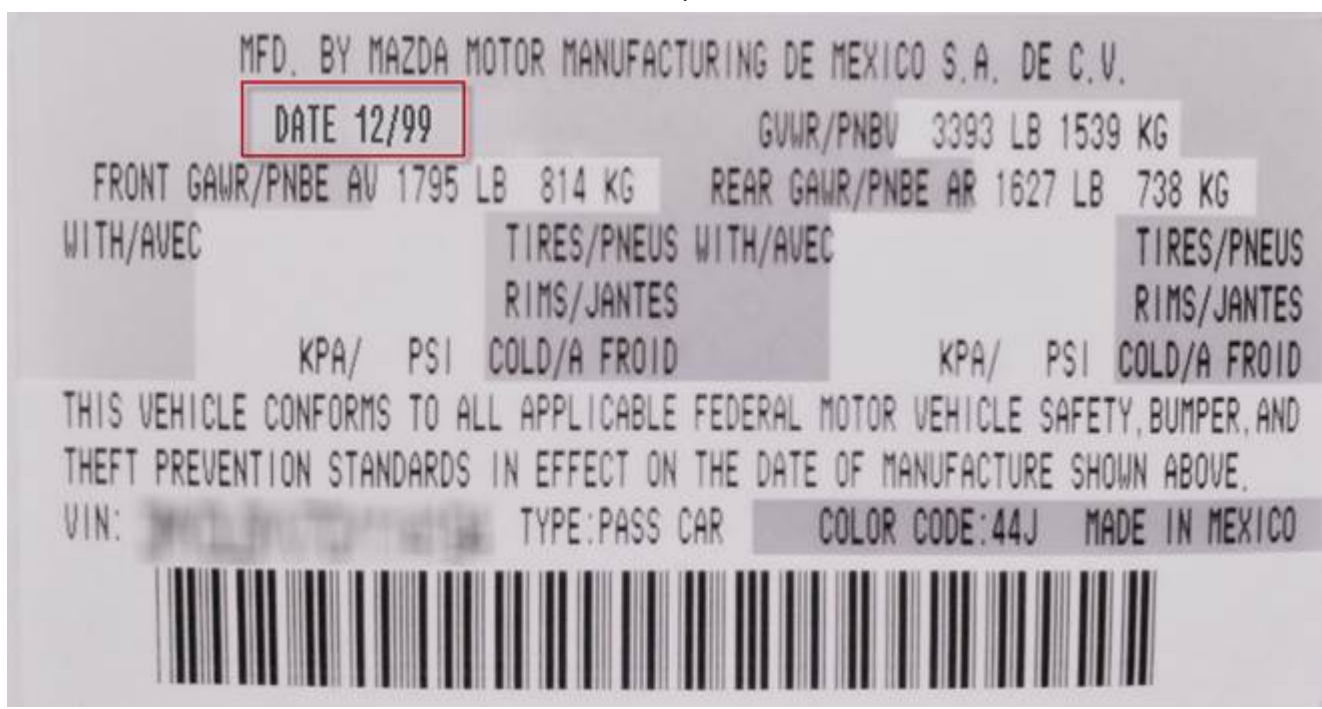


From: Quality Compliance
Sent: Wednesday, March 08, 2017 5:14 PM
Subject: Special Service Campaign HOD for Certain 2016 Model Year Scion iA and Certain 2017 Model Year Toyota Yaris iA Certification Label (Dealer)
Attachments: HOD - Dealer Packet - Remedy - Published.pdf

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2016 model year Scion iA and certain 2017 Toyota Yaris iA vehicles.

Condition:
 The Certification Labels on the involved vehicles were printed with an incorrect date of manufacture.



Remedy:
 Any authorized Toyota dealer will replace the Certification Label at **NO CHARGE** to the vehicle owner.

Covered Vehicles:
 There are 19 vehicles covered by this Special Service Campaign. There are 3 vehicles in Puerto Rico involved in this Special Service Campaign.

Model Name	Model Year	UIO	Production Period
Scion iA	2016	15	Early June 2015 – Early May 2016
Toyota Yaris iA	2017	4	Mid-August 2016 – Late October 2016

Please reference the attachments for additional details.

Thank you for your support,

 Quality Compliance Department
 Toyota Motor Sales, U.S.A., Inc.
 Tel. 310-468-5516
 Fax 310-381-8095



We are unified in our passion
to provide the finest ownership experier



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