

Outside Door Handle Sticking

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2008 - 2015	Sequoia	
2007 - 2015	Tundra	

Introduction

Some 2007 – 2015 Tundra and 2008 – 2015 model year Sequoia vehicles may exhibit an abnormal feeling, dragging or sticking when using the outside door handle. Use the following procedure to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	DRIVETRAIN	BODY	ENGINE	TRIM LEVEL	PRODUCTION CHANGE EFFECTIVE VIN
Tundra	2WD	Crew Max	4.6L	SR/SR5/TRD	5TFEM5F1#FX090270
			5.7L	Limited	5TFFY5F1#FX184867
				Platinum/1794	5TFGY5F1#FX184882
				SR/SR5/TRD	5TFEY5F1#FX184885
			5.7L FFV	Limited	5TFFW5F1#FX192356
				Platinum/1794	5TFGW5F1#FX192373
		SR/SR5/TRD		5TFEW5F1#FX192376	
			Double Cab Long Box	5.7L	5TFTY5F1#FX008900
			5.7L FFV	5TFTW5F1#FX008975	
		Double Cab Regular Box	4.6L	5TFRM5F1#FX090284	
			5.7L	Limited	5TFSY5F1#FX184908
				SR/SR5/TRD	5TFRY5F1#FX184897
			5.7L FFV	Limited	5TFSW5F1#FX192060
SR/SR5/TRD	5TFRW5F1#FX192357				

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Production Change Information (Continued)

MODEL	DRIVETRAIN	BODY	ENGINE	TRIM LEVEL	PRODUCTION CHANGE EFFECTIVE VIN			
Tundra	2WD	Regular Cab Long Box	5.7 FFV	SR/SR5/TRD	5TFNW5F1#FX192403			
			5.7L		5TFNY5F1#FX185010			
			4.6L		5TFDM5F1#FX062409			
	4WD	Crew Max		5.7L	Limited	5TFHY5F1#FX462270		
					Platinum/1794	5TFAY5F1#FX462211		
					SR/SR5/TRD	5TFDY5F1#FX462318		
				5.7L FFV	Limited	5TFHW5F1#FX462440		
					Platinum/1794	5TFAW5F1#FX462209		
					SR/SR5/TRD	Limited	5TFDW5F1#FX462128	
				Limited		5TFCY5F1#FX018744		
				Limited		5TFCW5F1#FX018739		
				Double Cab Long Box			5.7L	SR/SR5/TRD
		5.7L FFV	5TFBY5F1#FX462376					
		5.7L	Limited					
		Double Cab Regular Box			5.7L	Limited	5TFBW5F1#FX462391	
						5.7L FFV	Limited	5TFUW5F1#FX474914
						5.7L	Limited	5TFPY5F1#FX462367
		Regular Cab Long Box			5.7L	SR/SR5/TRD	5TFPW5F1#FX463212	
5.7L FFV								
Sequoia	2WD	SUV	5.7L	Limited	5TDKY5G1#FS059139			
				Platinum	5TDYY5G1#FS059138			
				SR5	5TDZY5G1#FS059131			
	Limited			5TDJY5G1#FS121016				
	Platinum			5TDDY5G1#FS126934				
	SR5			5TDBY5G1#FS121013				
	4WD				5.7L FFV	Limited	5TDJW5G1#FS120886	
						Platinum	5TDDW5G1#FS120802	
						SR5	5TDBW5G1#FS120996	

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1626	R & R Outside Door Handle No. 2, 1 Door	0.2	69210-0C010 69210-0C020 69210-0C030-##	97	83
BD1626A	R & R Outside Door Handle No. 2, 2 Doors	0.3			
BD1626B	R & R Outside Door Handle No. 2, 3 Doors	0.4			
BD1626C	R & R Outside Door Handle No. 2, 4 Doors	0.5			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
69210-0C010	69210-0C010	Handle Assy, Door, Outside	1 per affected door
69210-0C020			
69210-0C030-##			

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	00002-06020-01	1

REQUIRED TOOLS & MATERIAL	QUANTITY
#2 Phillips Screwdriver	1
T30 Torx Driver	1
Thread Locking Compound (Permatex High Strength Threadlocker Red or Similar)	1

* Essential SST.

NOTE

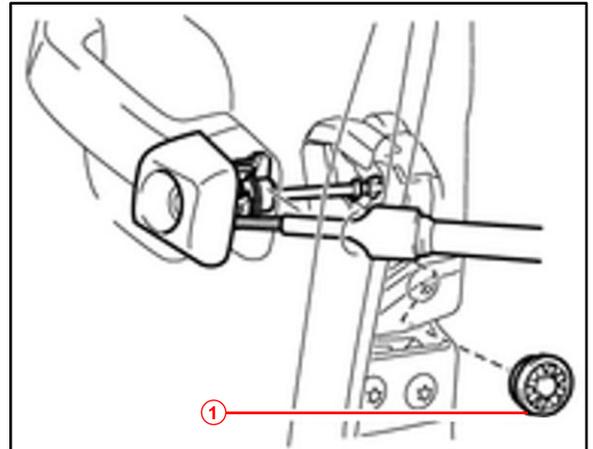
Additional SSTs may be ordered by calling 1-800-933-8335.

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Repair Procedure

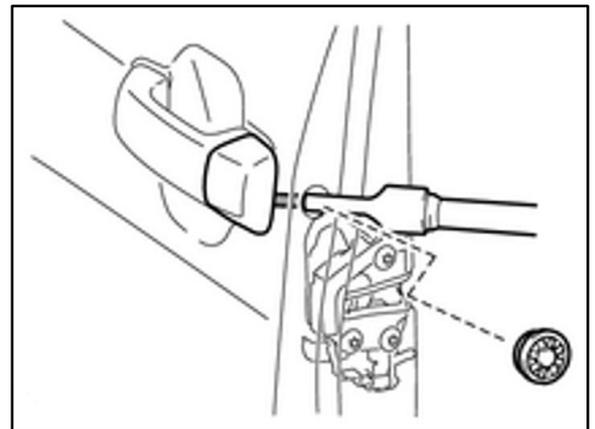
1. Remove the outside door handle cover.
 - A. Remove the hole plug.
 - B. Using a T30 torx wrench, loosen the screw and remove the front door outside handle cover and the door lock key cylinder (if equipped) as a unit.

Figure 1. WITH Lock Cylinder



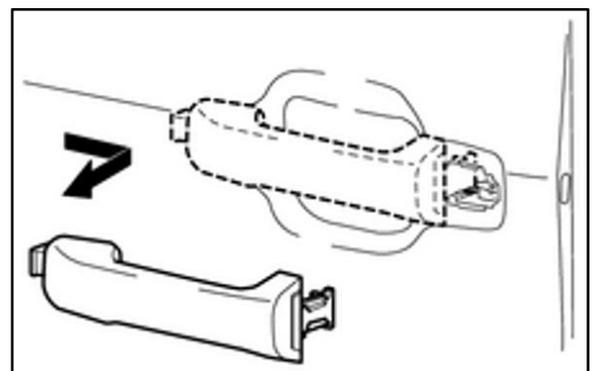
1	Hole Plug
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Figure 2. WITHOUT Lock Cylinder



2. Remove the Outside Door Handle Assembly by sliding and pulling it in the direction indicated by the arrow as shown.

Figure 3



Outside Door Handle Sticking

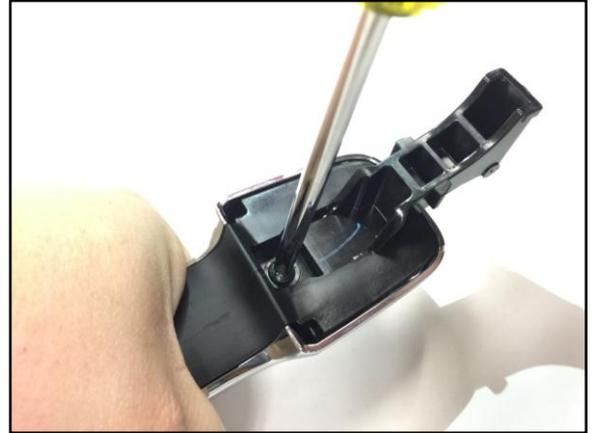
Repair Procedure (Continued)

3. Disassemble the outside door handle.
 - A. Remove the screw from the Outside Door Handle Assembly previously removed from the vehicle.

NOTICE

- The screw is secured using thread locking compound. When attempting to remove the screw, use a high quality, #2 Philips screwdriver, with an undamaged tip.
- To minimize slipping and to reduce the risk of stripping the screw head, apply firm inward pressure while turning the screw.

Figure 4.



- B. Remove the door handle inner from the outside door handle outer cover by rotating it in the direction indicated by the arrow as shown and discard the outside door handle inner.

Figure 5.



Outside Door Handle Sticking

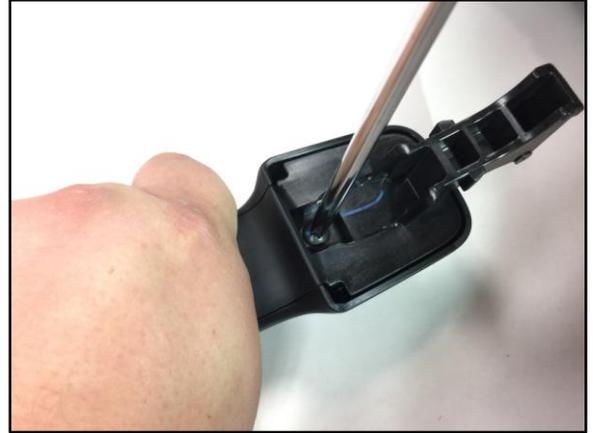
Repair Procedure (Continued)

4. Disassemble the NEW outside door handle.
 - A. Remove the screw from the NEW Outside Door Handle Assembly.

NOTICE

- The screw is secured using thread locking compound. When attempting to remove screw, use a high quality, #2 Philips screwdriver, with an undamaged tip.
- To minimize slipping and to reduce the risk of stripping the screw head, apply firm inward pressure while turning the screw.

Figure 6.



- B. Remove the door handle inner from the outside door handle outer cover by rotating it in the direction indicated by the arrow as shown and discard the outside door handle outer cover.

Figure 7.



5. Reassemble the outside door handle.
 - A. Install the NEW door handle inner to the OLD outside door handle cover by engaging the 2 tabs.

Figure 8.



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Repair Procedure (Continued)

- B. Seat the cover by rotating in the direction indicated by the arrow as shown.

Figure 9.

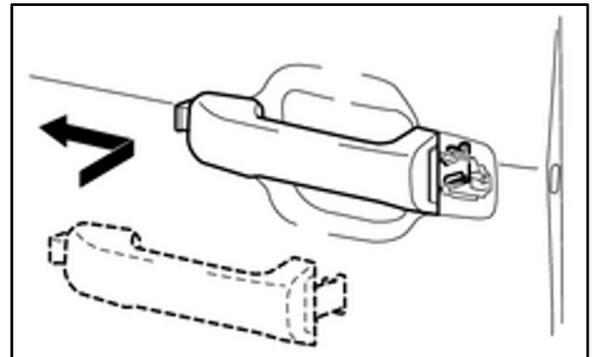


- C. Apply thread locking compound to the threads of the screw.
- D. Install screw in the outside door handle.

Torque: 2.6 N*m (26.5 kgf*cm, 23 in*lbf)

- 6. Install the Outside Door Handle Assembly by pushing it in the direction of the arrow as shown.

Figure 10.

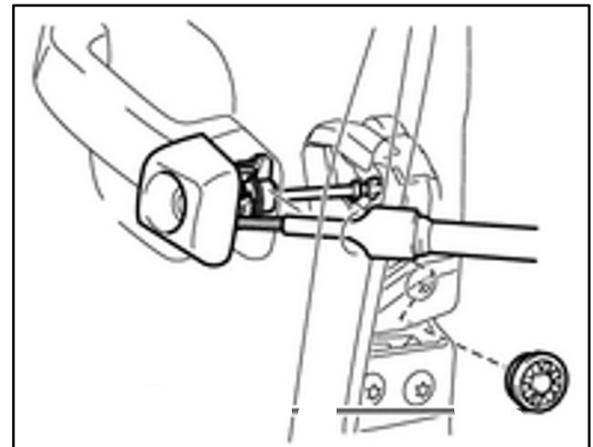


- 7. Install the outside handle cover.

- A. Using a T30 torx socket, install the outside handle cover and the door lock key cylinder (if equipped) as a unit.

Torque: 4.0 N*m (41 kgf*cm, 35 in*lbf)

Figure 11.

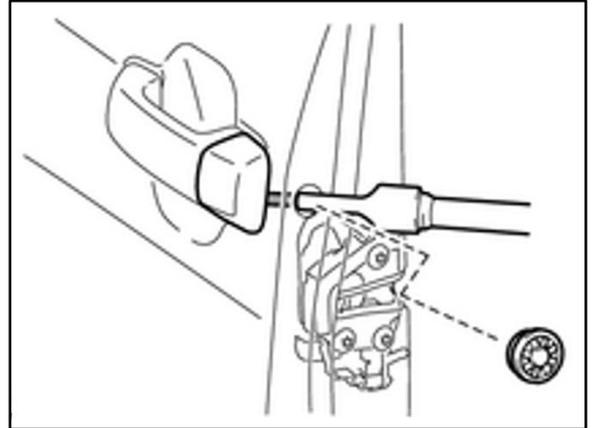


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Repair Procedure (Continued)

- B. Install the hole plug.

Figure 12.



8. Confirm repair and proper vehicle operation.