

Subject Common Head Unit Lockouts		Market USA
Service Category Audio/Visual/Telematics	Section Navigation/Multi Info Display	
Applicability All Applicable Models		

APPLICABLE VEHICLES

2014-2017	Camry	2014-2017	Highlander
2016-2017	Prius	2014-2017	Tundra
2015-2017	Sienna	2015-2017	Avalon HV
2016-2017	Mirai	2015-2017	Prius V
2014-2017	4Runner	2014-2017	Sequoia
2016-2017	RAV4 HV	2015-2017	Avalon
2014-2017	RAV4	2015-2016	Venza
2014-2017	Tacoma	2017	Prius Prime
2015-2017	Prius C	2014-2017	Highlander HV
2014-2017	Camry HV	2014-2017	Corolla

CONDITION

Some customers may experience greyed out buttons or inactive screens (lockouts) while driving. This is to promote safe driving practices and reduce the amount of distractions while driving. These lockouts can't be deactivated or defeated through any settings. The following is a list of common lockouts, however, this is not a complete list of lockouts.

RECOMMENDATIONS

Items to be locked out	Lockout Condition
Navigation address input.	Vehicle moving more than 1mph.
Most settings menu.	
Bluetooth® pairing/settings/deletion.	
Setup menu partially locked out.	
Some audio apps partially locked out.	
Phone contacts and dial pad.	

LINK REFERENCES

This Tech Tip does not contain any link references