
From:
Sent: Wednesday, February 15, 2017 10:02 AM
Subject: Warranty Enhancement Program ZLH Certain 2010 – 2013 Model Year GX 460 Vehicles Extension of Warranty Coverage for Air Injection Pumps and Air Switching Valves
Attachments: ZLH-DC-GX 2-15-17.pdf; Lexus POL17-01 - Warranty Enhancement Program ZLH - Air Injection Pumps & Air Switching Valves FINAL 1-31-17.pdf

In our continuing efforts to ensure the best in customer satisfaction, Lexus is announcing a Warranty Enhancement Program to extend the warranty coverage for Air Injection Pumps and Air Switching Valves on Certain 2010 – 2013 Model Year GX 460 vehicles.

Background

Lexus has received reports of customer concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

Although the Air Injection Pumps and Air Switching Valves are covered by Lexus' New Vehicle Limited Basic Warranty* for 4 years or 50,000 miles (whichever comes first) and by the California Emission Warranty* for 7 years or 70,000 miles (whichever comes first), we at Lexus care about the customers' ownership experience. Lexus is now extending the warranty coverage for repairs related to illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

Information in the attached dealer communication is provided to inform you and your staff of the program notification schedule and your degree of involvement.

Warranty Enhancement Program Details

This Warranty Enhancement Program provides enhanced coverage to the vehicle's "New Vehicle Limited Basic Warranty" as it applies to the Air Injection Pumps and Air Switching Valves. The specific condition covered by this program is illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves. If the condition is verified, the vehicle will be repaired with new Air Injection Pumps and Air Switching Valves under the terms of this Warranty Enhancement Program*.

- This Warranty Enhancement Program offers coverage for **10 Years from the Date of First Use or 150,000 miles, whichever occurs first.**

**This coverage is for warranty work performed at an authorized Lexus dealer only. It is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of the Owner's Warranty Information booklet. For example, damage from abuse, an accident, theft and/or vandalism is not covered by the New Vehicle Limited Warranty or this warranty enhancement.*

Number and Identification of Covered Vehicles

There are approximately 48,000 Vehicles covered by this Warranty Enhancement Program. There are 279 vehicles distributed to Puerto Rico covered by this Warranty Enhancement Program.

Please refer to Warranty Policy Bulletin (Bulletin No. POL17-01) for identification of vehicles covered by this Warranty Enhancement.

Model Name	Model Year	Production Period
GX 460	Certain 2010 - 2013	Late July 2009 through late August 2013

Thank you for your continuing support.

Lexus
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