Subject

Unable to Apply Software Update (Pioneer)

Market: USA

Service Category: Audio/Visual/Telematics

Section: Navigation/Multi Info Display

Applicability: 2018MY Camry, Camry HV

Applicable Vehicles

2018	Camry	2018	Camry HV

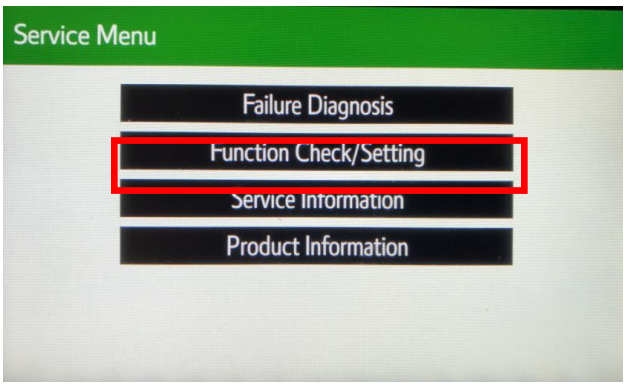
Condition

While performing T-SB-0274-17, some vehicles may not accept the software update. To verify the current software version and to see if the head unit needs to be updated, please see the recommendations below.

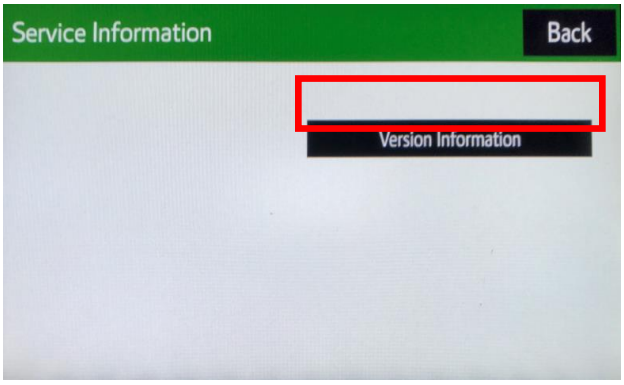
Recommendations

1. Enter the service menu of the head unit by pressing Audio and turning the head lights OFF and ON 3 times.

2. Select “Service Information”



3. Select “Version Information”



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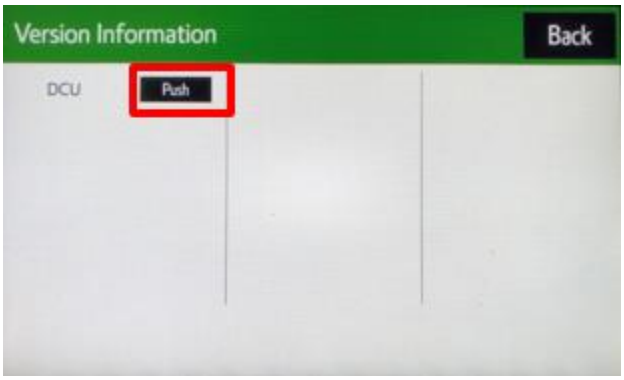
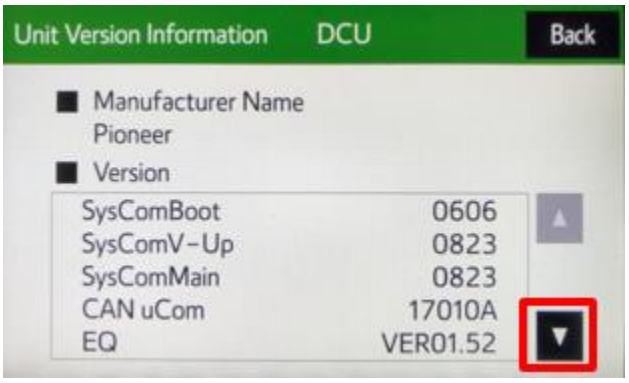
Applicability

RECOMMENDATIONS

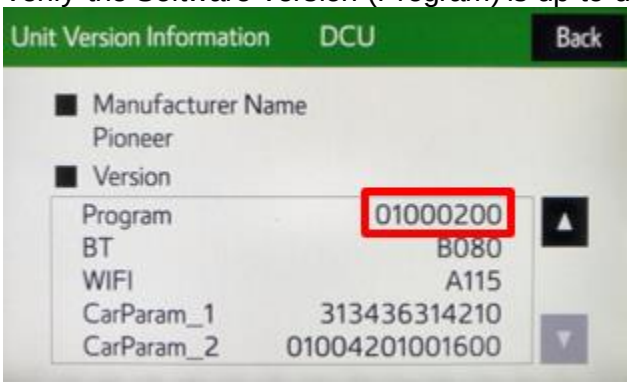
4. Select “Push”



5. Scroll down



6. Verify the Software Version (Program) is up-to-date



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RECOMMENDATIONS

7. If the software version is not up to date, please follow T-SB-0274-17.
   If the software version is up to date, the T-SB doesn't apply.

TSB	Software Version ID
Apply TSB	01000000
TSB Doesn't Apply	01000200

LINK REFERENCES

8. T-SB-0274-17: '18 Camry, Camry HV: Entune Audio Head Unit Software Update (Pioneer)

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