

Reference	SSM73417
Models	XJ / X351
Title	Heated rear seats operation is incorrect. 15 model year onwards
Category	Electrical
Last modified	06-Jun-2017 00:00:00
Symptom	208000 Climate Control
Attachments	X351 heated rear seat.pdf (X351 heated rear seat.pdf)

Content

Note
Only applicable to vehicles fitted with heated rear seat option.
Not Heated & Cooled seat option.

Issue
When the hard keys on the rear seat centre switch pack are operated pressing the Left Hand switch activates the Right Hand seat heater. Pressing the Right Hand switch activates the Left Hand seat heater.

Cause
Incorrect wiring.

Action
Access the connectors on the right hand side of the rear seat. See attachment.
Swap terminal 6 and 9 on connector C33-R using extractor tool 418-595. For further information refer to the electrical library in Topix.

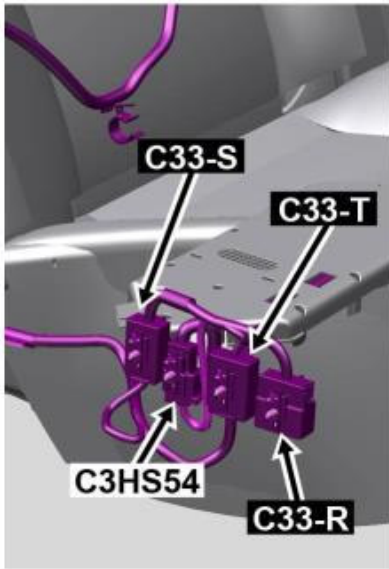
Assured vin W10887

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.



Corrective action on cars built:-
 Swap pins 6 & 9 on connector C33-R located on the right hand side of the rear seat

