



FIELD SERVICE CAMPAIGN – 16136

22 February 2017

SUBJECT:

Cowl Trim Piece

MODELS INVOLVED:

HX520

DEFECT DESCRIPTION:

Certain HXTM units built with 12VBA may be missing a trim piece, resulting in the hood rubbing against the front cab panel skirt.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International[®] Service PortalSM with FSC 16136. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

No special tools are required for this procedure.

PARTS REQUIRED:

Part Number	Description	Quantity
449765C1	Cab Trim Roll (Full roll is 135 in long)	28 in

Table 1 Parts Information

WORK INSTRUCTIONS

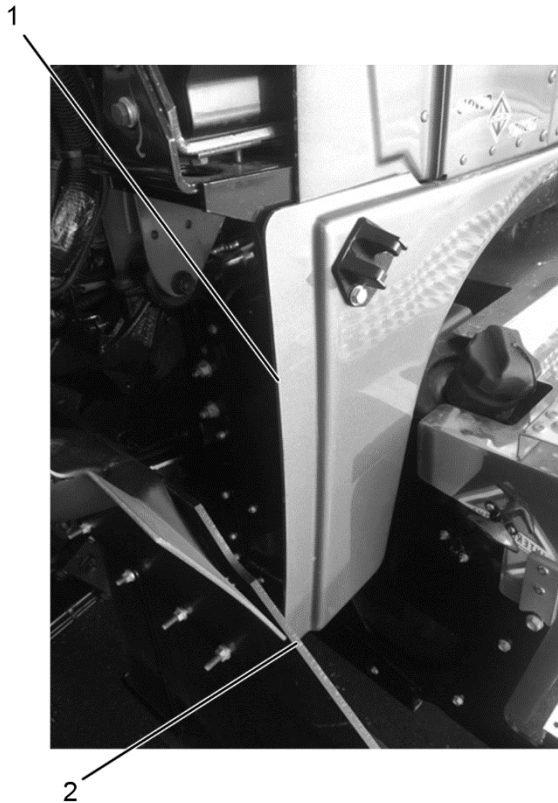
WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, allow engine compartment to cool before servicing engine or vehicle.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

1. Park vehicle on a flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Install wheel chocks.
4. Unlatch and open hood.
5. Cut two 14-inch pieces of trim strip.



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Figure 1. Cowl, Driver-Side (Dual Air Cleaner Hood)

1. Strip trim install location
2. Mud flap bracket

6. Remove mud flap bracket (Figure 1, Item 2) on one side of vehicle.
7. Clean installation location.
8. Install trim strip securely to forward cab panel skirt (Figure 1, Item 1).
9. Install mud flap bracket.
10. Repeat Steps 6 - 9 on opposite side of vehicle.
11. Close and latch hood.
12. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Table 2 Labor Information

Operation Number	Description	Time
A40-16136-1	Install Trim Strips	0.5 hr

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 16136.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 16136 activity must be submitted by 22 February 2018 or within the normal warranty period for the component, if after 22 February 2018.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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