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Coding Information

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Title: LT Hood Crack by Grille

Applies To: LT

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

10/05/2017 - Added step 3 hood replacement
10/03/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through procedure to address hood with cracks on the inside of the hood by grille.

SYMPTOM(s)

Customer Observations or Concerns:

Hood is cracked on the inside of the hood near the grille.

SPECIAL TOOL(s) / SOFTWARE

[Tools Resource Center](#)

SERVICE PARTS INFORMATION

Parts Catalog – [Click Here](#)

**WARNING:**

To prevent property damage, personal injury, and / or death, park vehicle on a hard, flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in either direction.

**WARNING:**

To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

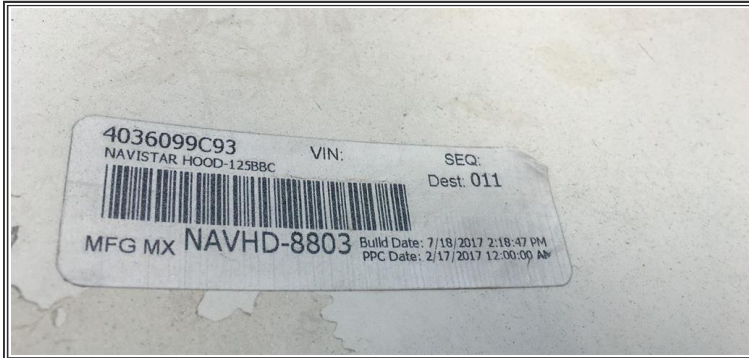
REPAIR STEP(s)

NOTE:

DO NOT ATTEMPT TO FIX THE CRACK.

1. Open iApprove following steps outlined in [IK2800048 iApprove Paint/Body Photograph Requirements](#)
2. Photograph the crack (Figure 1) and the hood manufacturing decal (Figure 2), which is located on the underside of the hood and attach to the iApprove.
3. Replace the hood
4. Wait for next steps from Tech Services.



Figure 1: Hood Crack**Figure 2: Hood Tag**

WARRANTY INFORMATION

Warranty Claim Coding:

Noun

16003-309

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

SRT

LT16-1309A

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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