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Coding Information

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Title: Using Supplier Software to Check DTCs

Applies To: All Vehicles

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

12/08/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through obtaining DTCs/Reports using Supplier Software for:

- Bendix
- Eaton Transmission
- Meritor

In addition, there are instructions on how to backup Cummins workorders.

SYMPTOM(s)

Diagnostic Trouble Code(s) & Dashboard Indicator Light(s): Varies

Customer Observations or Concerns: DTCs related to Bendix, Eaton, Meritor Wabco or Cummins systems or components

SPECIAL TOOL(s) / SOFTWARE

[Tools Resource Center](#)

SERVICE PARTS INFORMATION

| | | |
|--|--|--|
| | | |
|--|--|--|

| Kit Description | Part Number | Quantity Required | Notes |
|-----------------|-------------|-------------------|-------|
| N/A | N/A | N/A | N/A |

Note:

Prior to beginning diagnostics, verify the fault using the manufacturers' diagnostic software.

Note:

When using supplier software make sure you are using the latest version available. Failure to do so could result in inaccurate diagnostic information.

When opening a case file create, save and attach component supplier report to the case file.

This will facilitate a quicker response to your case file.

Attach the reports listed by supplier below:

- Bendix:
 - [ACOM](#) Report
 - [Wingman](#) Report

- Eaton:
 - [SR4](#) Report
 - [Submitting](#) SR4 Report to Eaton

- Meritor:
 - [Wabco](#) Toolbox Report

- Cummins:
 - [Backing](#) up Cummins Workorders

WARRANTY INFORMATION**Warranty Claim Coding:**

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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