



Countries: CANADA, UNITED STATES **Document ID:** IK1600238
Availability: ISIS, Fleet!SIS, IsSIR **Revision:** 2
Major System: CAB / SLEEPER / HOOD **Created:** 12/8/2017
Current Language: English **Last Modified:** 12/18/2017
Other Languages: NONE **Author:** Steven Bautz
Viewed: 143

[Less Info](#)

Hide Details

Coding Information

Copy Link	Copy Relative Link	Bookmark	Add to Favorites	Print	Provide Feedback	Helpful	Not Helpful
		View My Bookmarks				1	1

Title: LT Door Mirror Glare**Applies To:** LT Trucks with Chrome mirrors

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

12/18/2017 - Author updated
12/15/2017 - Added Figure references. Renumbered last figure.
12/14/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through the process of addressing headlight glares coming from the door mirror on certain LT truck configurations.

SYMPTOM(s)

Driver Experiences light glare coming from headlights.

SPECIAL TOOL(s) / SOFTWARE

[Tools Resource Center](#)

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Anti-Glare Film Strips	N/A	1	

DIAGNOSTIC STEP(s)

Verify customer complaint of headlight glare coming from door mirror, see Figure 1. If confirmed, follow instructions under the 'Repair Section' below.



Figure 1: LT Chrome Mirror Shell

REPAIR STEP(s)

Step 1: Open a Technical Services Case File. If multiple VINS are affected, contact CSE to Open a Field Service Report (FSR).

Note: Refer to [Open a Field Service Report \(FSR\): SOP3000019](#)

Step 2: To receive the necessary parts, email Pablo.Guerrero@navistar.com and Steve.Bautz@Navistar.com

Note: In subject box- **FSR# or VIN#: Anti-Glare Film Order**

ONCE ANTI-GLARE FILM IS RECEIVED:



Figure 2: Driver Side LT Chrome Mirror Shell

Mirror without Anti-Glare Film Installed

Step 3: Begin with Driver side mirror shell, see Figure 2. Clean off chrome shell with Windex or soap and water

Step 4: See Figure 3. Begin applying film at the **Rear Shell Edge** near the bottom corner of the chrome shell. Guide the placement of the film to the top of the shell.

Note: Begin at approximately 15mm (0.6") from the bottom of the chrome shell

**Figure 3: Rear Shell Edge**

Step 5: Rub out any bubbles to ensure film is completely adhered to shell surface.

Step 6: Repeat Steps 3-5 for passenger side mirror shell, if needed. See Figure 4 for completed installation.

**Figure 4: Driver Side LT Chrome Mirror Shell**

Mirror with Anti-Glare Film Installed

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Description	SRT
Anti-Glare Film Installation	15min

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)



Hide Details

Feedback Information

Viewed: 142

Helpful: 1

Not Helpful: 1

No Feedback Found

Copyright © 2018 Navistar, Inc.