



Service Manager Bulletin

TITLE:

Service Action Owner Notification Re-Mails

GROUP: 00	NO: 325	ISSUING DEPARTMENT: Product Safety & Compliance	CAR MARKET: United States and Canada	
REFERENCE BULLETINS: SMB 00-323 and SMB 00-323A			ISSUE DATE: 2017-06-07	STATUS DATE: 2017-06-07
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 1

“Right first time in Time”

To: All U.S. & Canadian Volvo Retailers

Re: Service Action Owner Notification Re-Mails

Volvo monitors completion rates for all service actions and will complete notification re-mails to vehicle owners when necessary. Listed below are the latest planned owner notification re-mails.

Please refer to SMB 00-323 and SMB 00-323A for information on how and where to find the related Service Action documents in VRC2 and TIE.

JUNE 2017 RE-MAILS

Recall R89702 – Panoramic Sunroof Switch Software	U.S. & Canada
Service Campaign S49642 - DEM Software Upgrade	Canada

Please be prepared to accommodate vehicle owners that may contact you regarding these actions.