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November 29, 2017

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain AN67E-E100 Units built from serial number 0713FY0102 (July 2013) through 0816FY0270 (August 2016).

Refer to SIL 667 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 667, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

Date: November 29, 2017

Units Affected: AN67E-E100 units having serial number 0713FY0102 (July 2013) through 0816FY0270 (August 2016) (see attached list)

Wiring Harness Change

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the boom functions control at the lower control panel can be damaged or fail due to a voltage surge in the electrical system. The voltage surge damages an internal control component and can cause the boom function control to become inoperable. The boom can still be operated from the upper control allowing the unit to be lowered or stowed.

A new wiring harness has been developed which includes a diode to eliminate the possibility of these voltage surges damaging the control. The new harness is added to the control inside the lower control station. Altec requires the harness to be installed no later than the next periodic service interval. Order the diode harness, part number 990501284, by calling 1-877-GO ALTEC (1-877-462-5832) and select prompt 1.

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$90 for the labor to perform this repair. A warranty claim must be submitted for the cost of the parts and labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.