



RECREATIONAL VEHICLE SERVICE CAMPAIGN

June 21, 2017

SERVICE ADVISORY 17-286

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Reason for this campaign It has been determined that on some 2017-2018 Impact models the air conditioner was wired incorrectly preventing the compressor from running.

The campaign population includes:

2017-2018 Impact Fifth Wheels, Models 311, 3219, 341, 351, 361
Serial Number Ranges: 2017: HF815588 – HF815800
2018: JF815000 – JF815055

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

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