



Countries: CANADA, UNITED STATES, MEXICO
Availability: ISIS, Fleet!SIS, IsSIR
Major System: ELECTRICAL SYSTEM
Current Language: English
Other Languages: NONE
Viewed: 137

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Created: 1/20/2017
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Coding Information

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Title: LT Keys and Key Codes

Applies To: LT

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

01/20/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through LT key issues.

SYMPTOM(s)

- What key code should I be cutting
- Why won't Z code keys work on LT
- Key cutter isn't working
- How do I get keys

Diagnostic Trouble Code(s) & Dashboard Indicator Light(s):

DTC/Light	Description
SPN xxxx FMI xx (link to FCAP)	
SPN xxxx FMI xx (link to FCAP)	

Customer Observations or Concerns:

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions

SERVICE PARTS INFORMATION

Navistar has been receiving several concerns about LT keys. It has been made aware that LT has a new proprietary key known as "I" coded keys (i.e. I0250). These keys are different than ProStar "Z" coded keys (i.e. Z250), and cannot be used to open an LT cab door. The main physical difference is that "Z" code keys have 5 tumbler cuts, and "I" code keys have 7 tumbler cuts.

The current available key cutting tools will also not work at this time and is being looked into to see if that can be corrected.

To obtain pre cut, or blank keys dealers should source them through their parts department. If dealers are using blank keys it is recommended to reach out to a local key cutter that may be better equipped to hand cut the key, or is able to cut a 7 tumbler key. Please keep track of this iKnow and as more information is released it will be put here.

DIAGNOSTIC STEP(s)

 WARNING:	
Enter Warning Here	

CAUTION:	
Enter Caution Here	

Step	Action	Decision
#	DIAGNOSTIC: YES/NO QUESTION?	Yes. Instruction
		No. Instruction

Step	Action	Decision
#	DIAGNOSTIC: MULTIPLE POSSIBILITY QUESTION?	1. Instruction
		2. Instruction

Step	Action	Decision
#	DIAGNOSTIC: 3+ POSSIBILITY QUESTION?	1. Instruction
		2. Instruction
		3. Instruction

Step	Action	Decision
#	DIAGNOSTIC: 4+ POSSIBILITY QUESTION?	1. Instruction
		2. Instruction
		3. Instruction
		4. Instruction

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Figure #: Title
Item 1: Type Callout Name Here Item 2: Type Callout Name Here Item 3: Type Callout Name Here Item 4: Type Callout Name Here

REPAIR STEP(s)

If the iKNow is primarily an update to diagnostics and there are no changes to the repairs --> explain how to get to the service manual and then what section of the manual the repair is in.

REMOVAL PROCEDURE:

Figure #: Title of Image
Item 1: Type Callout Name Here Item 2: Type Callout Name Here Item 3: Type Callout Name Here Item 4: Type Callout Name Here

1. Step 1
2. Step 2
3. Step 3

INSTALLATION PROCEDURE:

Figure #: Title of Image
Item 1: Type Callout Name Here Item 2: Type Callout Name Here Item 3: Type Callout Name Here Item 4: Type Callout Name Here

1. Step 1
 2. Step 2
 3. Step 3
-

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

 Hide Details		Feedback Information	
		Viewed:	136
		Helpful:	1
		Not Helpful:	1
Staff ID	Client ID	Comments	Created Date
	DY15987	You received the following feedback From: dy15987 - Timothy Scholl Email Address: tscholl@ohallorans.com Job Classification: PA003, Parts Counter Person Dealer: O'HALLORAN INTERNATIONAL Feedback: z key is a 7 cut. k key is a 5 cut. would that make the i key a 9 cut?	1/20/2017 3:16:51 PM
	DY14825	You received the following feedback From: dy14825 - Matt Rahn Email Address: mrahn_87@hotmail.ca Job Classification: SE008, Service Technician Dealer: TRU-NOR TRUCK CENTRES Feedback: Document not complete. Not super helpful at this time. Pictures comparing the two may be useful.	1/25/2017 3:49:25 PM

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