



REV Recreation Group  
PO Box 1007  
Decatur, IN 46733

**IMPORTANT PRODUCT UPGRADE INFORMATION #170906REV**  
**Issued December 2017**

Dear Valued Monaco Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2016-2018 Monaco Diplomat, Class A motorhomes manufactured between February 3, 2016 and April 28, 2017.

This notice is sent to inform you of important product upgrade information concerning **your** motorhome.

***Why is the product upgrade being offered?***

On certain motorhomes affected by this Upgrade Bulletin, SAE Grade 5 or 8 bolts should have been used to attach the Power Gear leveling jacks to the jack brackets. If SAE Grade 5 or Grade 8 bolts were not used to install the leveling jacks, the mounting bolts will need to be replaced.

***How can you take advantage of this product upgrade?***

It is very important that this concern is addressed immediately. Please contact an **authorized REV Recreation Group servicing dealer** to schedule this service.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or through December 10, 2018 (whichever date is later).

The upgrade procedure is expected to require approximately 1-2 hours. Your dealer may require additional time due to service scheduling.

For online assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

**<http://www.monacocoach.com/locate-rv-dealers>**

Or call REV Recreation Group Owner Relations toll-free at: **(800) 509-3417**

When your motorhome is serviced, your dealer will complete a Repair Order. Upon completion of the upgrade procedure, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed, postage-paid Vehicle/Owner Information Update Card and return it to

REV Recreation Group. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

If you have any questions regarding this **Product Upgrade #170906REV**, contact:

**REV Recreation Group Owner Relations  
(800) 509-3417**

REV Recreation Group, Inc., is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Monaco recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

**REV RECREATION GROUP, INC.**