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**IMPORTANT WARRANTY INFORMATION**

REF **17-029**  
Effective 02/01/2018  
Release 12/25/2017  
SUBJECT Computer Hook-Up Standard Diagnostic Time Update

❖ **Computer Hook-Up Overview**

**This letter supersedes Important Warranty Information (IWI) letter 16-031.**

By mutual agreement between DTNA Senior Management and the Dealer Council, effective for repairs performed on or after February 1, 2018, the computer hook-up Standard Diagnostic Time (SDT) will be reduced to 0.1 hours.

Computers are required for many, but not all, diagnostic processes. The computer hook-up SDT includes all steps necessary to perform initial diagnostics including:

- Connecting and disconnecting DiagnosticLink
- Reviewing/clearing fault codes
- Viewing parameters
- Utilizing input and output (I/O) control
- Monitoring instrumentation at Key On Engine Off (KOEO)

Computer Hook-Up Used in Diagnostics (SDT 939-6225D)	Current Hours	Updated Hours
	0.3	0.1

❖ **Filing Claims**

For repairs with diagnostics that require DiagnosticLink, add SDT 939-6225D to associated claims. Use another SDT with the computer hook-up SDT only if additional diagnostics were required. Refer to the *Includes* notes within each SDT to review incorporated operations. Generally only one (1) SDT is claimed with SDT 939-6225D. To claim diagnostic time beyond the SDT(s), provide a detailed explanation in the claim narrative and select the *Diagnostic* labor type.

❖ **Limitations**

To ensure full reimbursement, please note the following computer hook-up SDT limitations:

- Claim SDT 939-6225D only if the technician’s activities required connecting to a computer for diagnostics and are supported by the claim narrative
- SDT 939-6225D can be added once per claim
- For repairs that include Advanced Diagnostics (AD), if the troubleshooting report displayed 939-6225D, add the computer hook-up SDT to the associated claim
  - For more information about AD, see [WI letter 17-011](#)
- For diagnostics that do not require DiagnosticLink (e.g., oil or coolant leaks), use the applicable SDT; if there is no applicable SDT, apply the *Diagnostic* labor type

**IMPORTANT WARRANTY INFORMATION LETTER**

Verify latest version online: [Important Warranty Information Letters are available at DTNAConnect > Warranty Lit > Warranty Letters](#)

*DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*