



Date: May 24, 2017

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Service Action 34H8 – DSG Gearbox

We would like to inform you of an upcoming Service Action. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Service Action
SAGA CODE	34H8
MARKET(S)	United States and Canada
AFFECTED VEHICLES	Certain 2017 MY Audi A3 Sedan, A3 Cabriolet & TT Coupe
TOPIC	DSG Gearbox
PROBLEM DESCRIPTION	Over time, affected vehicles may develop gearbox noise due to an insufficient supply of oil within the gearbox.
CORRECTIVE ACTION	Replace the DSG gearbox.
CUSTOMER NOTIFICATION DATE	May 2017
ELSA/OMD Web VISIBILITY DATE	On or about May 25, 2017
TOTAL AFFECTED VEHICLE COUNT	USA: 25 CANADA: 10
APPROXIMATE REPAIR TIME	Up to 710 TU
SPECIAL TOOLS NEEDED?	SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
EXPIRATION DATE	December 31, 2020
ADDITIONAL INFORMATION	Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u> .