



Technical Service Bulletin

55 Rear lid gesture-controlled operation does not work sporadically

55 17 41 2047904/1 May 18, 2017.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|------|-----------|---|
| A5 | 2017 | All | Keyless Entry with Gesture-Controlled trunk lid |

Condition

Customer may report that the opening of the trunk lid with foot motion activation is intermittently inoperative.

Technical Background

The sensitivity of the gesture-controlled trunk lid opening is too low.

Please review the following situations where the function of the system is restricted or temporarily not available:

- The foot movement was not correctly performed, as outlined in the owner's manual.
- System is locked out if the sensor has been activated too many times without key recognition (animal or debris under vehicle)
- In heavy rain
- The bumper is very dirty
- The signal of the vehicle key is not picked up by the vehicle



Note:

This TSB does not affect the above general system restrictions.

Production Solution

Updated software.



Technical Service Bulletin

Service

SVM Update Instructions

1. Follow all instructions in the attached TSB 2011732 00 Software Version Management (SVM), operating instructions.
2. Update the rear lid opener control module, J938 (address word 0082) using the SVM action code as listed in the table below if necessary:

| Model | Old ZDC Part Number | Old ZDC Version | New ZDC Part Number | New ZDC Version | SVM Code Input |
|----------------------|--|-----------------|---------------------|-----------------|----------------|
| A5 Coupe & Sportback | 8W2909477A 8W2909477B 8W2909477C | * | 8W2909477D | 0006 | 064ES001 |
| A5 Cab | 8W5909477A 8W5909477B | * | 8W5909477C | 0004 | 064ES001 |

Warranty

| | | | |
|--------------------------|---|--------------|--|
| Claim Type: | <ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9660 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | Software Update | 0151 0000 | Time stated on diagnostic protocol (Max 60 TU) |
| Diagnostic Time: | GFF | No allowance | 0 TU |
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | No allowance | 0 TU |



Technical Service Bulletin

| | |
|-----------------------|--|
| | Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details) |
| Claim Comment: | As per TSB #2047904/1 |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732 00 *Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.

©2017 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.