



# Technical Service Bulletin

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## 57 Advanced Key: unlocking door handles does not work after a stationary period

57 17 41 2045719/2 May 2, 2017. Supersedes Technical Service Bulletin Group 96 number 16-10 dated October 24, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2016	All	Audi advanced key
A4	2017	A000001 – A064531 Or N000001 – N036186	Audi advanced key
Q7	2016	All	Audi advanced key
Q7	2017	000001 - 021163	Audi advanced key

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Added information)
1	10/24/2016	Initial publication

After a stationary period of more than 72 hours, vehicles equipped with advanced key cannot be unlocked by grabbing the door handle. The vehicle can only be unlocked by using the remote.

After an ignition cycle the advance key will work again.

## Technical Background

After 72 hours the door handle sensors are deactivated. Pulling the door handle twice does not restore the function. This is not correctly described in the owner's manual.

## Production Solution

Vehicles produced after CW45/16 the touch sensors in the handles will no longer be deactivated after 72 hours.



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## Service

If the customer would like to have this feature turned off. Follow the steps below:

Access ODIS start *Test plan*>> *Select self-test* >> *Q7 / B9* >> *Body* >> *Body assembly* >> *01 – on board diagnosis (OBD) capable systems* >>*46 – comfort system control module - J393* >> *46 – technical service bulletin (TSB)* >> *J393 – TSB deactivation of 72 shutdown of door handle sensors* >> *Perform test plan*.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2045719) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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