



Technical Service Bulletin

57 Remote key has low range

57 17 40 2047432/1 April 12, 2017.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| A4 | 2008 – 2016 | All | Not Applicable |
| A8 | 2008 – 2018 | All | Not Applicable |
| A6, A7 | 2010 - 2019 | All | Not Applicable |
| A5, Q5 | 2008 - 2017 | All | Not Applicable |

Condition

- The remote key has a low range or the remote functions do not work.
- The customer concern occurs on **all** remote keys. No relevant DTC's are stored.

Technical Background

The coaxial cable between antenna amplifier and comfort system central control module, J393 (address word 0046 or 0005) is not correctly plugged in.

Production Solution

Not applicable.

Service

Check whether the coaxial cable between antenna amplifier and comfort system central control module, J393 (address word 0046 or 0005) is securely connected or has been damaged.



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Warranty

| | | | |
|--------------------------|---|--------------|-------|
| Claim Type: | <ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 5789 | | |
| Damage Code: | 0023 | | |
| Labor Operations: | Comfort system central control module coax connection inspection | 5789 1999 | 20 TU |
| Diagnostic Time: | GFF or (when applicable) GFF – Checking and clearing fault codes included in existing labor operations | No allowance | 0 TU |
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | No allowance | 0 TU |
| | Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details) | | |
| Claim Comment: | As per TSB #2047432/1 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2047432) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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