



Technical Service Bulletin

37 Harsh 3-2 downshift in Sport mode

37 17 78 2035049/2 April 12, 2017. Supersedes Technical Service Bulletin Group 37 number 13-13 dated August 20, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S6, S7	2013	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (SVM code and software levels updated)
1	08/20/2013	Initial publication

Customer may report the transmission has a harsh 3-2 downshift when using Sport mode or "S" Mode.

Technical Background

Software needs to be updated.

Production Solution

Improved transmission software.

Service

SVM Update Instructions

1. Follow all instructions in the attached TSB, 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the transmission control module (TCM), J743 (address word 0002), using the SVM action code as listed in the table below if necessary:



Technical Service Bulletin

Model	Transmission	Old Software Part Number	Old Software Version (or lower)	New Software Part Number	New Software Version (or higher)	SVM Action Code
S6/S7	0B5 Transmission	4G1927156S	0009	4G1927156S	0014	02A086

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3511		
Damage Code:	0039		
Labor Operations:	Update TCM software	3511 2599	50 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2035049/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Technical Service Bulletin

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions*

All parts and service references provided in this TSB (2035049) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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