



# Technical Service Bulletin

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## 96 Hazard lights flashing for no reason - A4/Q7

96 17 14 2045767/3 March 8, 2017. Supersedes Technical Service Bulletin Group 96 number 16-12 dated December 7, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017	All	Not applicable
Q7	2017	All	Not applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated SVM table)
2	12/07/2016	Revised <i>Service</i> (Added service solution) Revised <i>Production</i> (Software solution available)
1	10/28/2016	Initial publication

### Customer states:

- The anti-theft alarm goes off for no obvious reason, mainly in strong rain. The hazard lights will blink rapidly. However, the alarm horn may not sound.

### Workshop findings:

- No event entries are logged.

In the measured value blocks for the comfort system central control module (J393) (address word 0046) you may find "Backup\_horn\_alarm\_trigger\_cycle\_data - no communication" as the source for the alarm.

## Technical Background

When a key is not in range of the vehicle during very heavy rain, flowing water or other objects could interfere with the hands-free tailgate release sensor and trigger the anti-theft alarm system in the comfort system control module (J393) (address word 0046).



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## Production Solution

Optimized software.

## Service

### SVM Update Instructions:

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the comfort system central control module (J393) (address word 0046), using the SVM action code as listed in the table below:
  - On the ODIS tester, enter the SVM code in operation mode “update”

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A4/Q7	8W0907064* or 4M0907064*	<0344	8W0907064* or 4M0907064*	0344	46A017



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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If vehicle is outside any warranty, this Technical Service Bulletin is information only.</li></ul>		
<b>Service Number:</b>	5789		
<b>Damage Code:</b>	0039		
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on diagnostic protocol (Max 70 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2045767/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2045767) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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