



Technical Service Bulletin

74 Front seat side trim loose or broken

74 17 23 2042470/2 March 30, 2017. Supersedes Technical Service Bulletin Group 74 number 15-22 dated December 1, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT	2016 - 2017	All	Not Applicable
TT Roadster	2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Added information regarding airbag replacement) Revised <i>Warranty</i> (Added Labor Operations for possible airbag replacement) Revised header data (Updated VIN break) Revised <i>Production Solution</i> (Updated information for implemented solution)
1	12/01/2015	Initial publication

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If the customer comes in with concern of seat trim loose and trim is just slightly loose (As shown in Figure 1, Figure 2, and Figure 3), please try to postpone the repair. If the trim is completely loose or falling off, you may move forward with the replacement. You will have to replace the side airbag and airbag guide plate repair kit as well. There is the possibility of a significant delay on those parts at this time.

The trim material was changed to ABS plastic which is significantly stronger than the old material. The new ABS plastic that is being used does require the side airbag to be replaced. This change was made in production on the side trim panels on November 8, 2016.

There is a new seat side trim expected in the coming months that will be a significant upgrade from the original trim but will NOT require airbag replacement. We are asking that if at all possible to postpone the repair until the new part becomes available. We are looking at Summer 2017 availability. This TSB will be updated as soon as the new parts are available that do not require the airbag replacement.

If the trim is completely separated from the seat or the customer is unwilling to postpone the repair, please proceed with repairing with the available trim pieces and replacing the airbag shield.

If you have to replace the trim on a vehicle produced after November 8, 2016 you do not need to replace the airbag, only the side trim pieces.



Note:

The TT Roadster is not eligible to receive the updated ABS outer side trim so the TT Roadster will NOT require the airbag replacement. Only the coupe is eligible to have the new outer trim and airbag replacement.



Figure 1. Outer front seat side trim loose.

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Figure 2. Inner front seat side trim loose.

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Figure 3. Front seat side trim cracked.

Technical Background

The material used in the construction of the trim pieces is of insufficient strength and can break under normal use.

Production Solution

The trim material was changed to ABS plastic in production and service, which is significantly stronger than the old material. The new ABS plastic that is being used does require the side airbag and airbag guide plate to be replaced.



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Service

1. Replace both side trim pieces of the affected seat only. On vehicles produced after 6/15/2016, only the affected seat trim needs to be replaced.
2. Replace loose or broken trim strips with replacement parts along with the side airbag and airbag guide plate repair kit, following the instructions in Elsa. As noted above, TT roadsters are not eligible to receive the updated ABS outer pieces so no airbag replacement is necessary on the roadster.



Note:

If a piece of trim has broken off, locate and remove the broken piece before reassembly. If the broken piece is not removed, it may cause a rattle noise.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	7216		
Damage Code:	0010		
Labor Operations:	Front seat remove + reinstall	7201 1900	50 TU
	Outer trim remove + reinstall	7216 1900	30 TU
	Inner trim remove + reinstall	7216 1950	10 TU
	Front right side airbag remove + reinstall	6964 1970	40 TU
	Front left side airbag remove + reinstall	6963 1970	40 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2042470/2		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
Due to the numerous trim part number and trim color variations, it is imperative that the correct part numbers are looked up in ETKA using the VIN.		
8S8 880 242 *	Right front side airbag unit	As required by ETKA, based on seat trim required
8S8 880 241 *	Left front side airbag unit	As required by ETKA, based on seat trim required
8S0 898 284 (Right seat)	Repair kit guide plate for side airbag	1 per side if airbag replacement is necessary
8S0 898 283 (Left seat)	Repair kit guide plate for side airbag	1 per side if airbag replacement is necessary

Additional Information

All parts and service references provided in this TSB (2042470) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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