



Technical Service Bulletin

57 Service key was disabled / does not work, J393 is being replaced or updated

57 17 37 2042363/6 March 22, 2017. Supersedes Technical Service Bulletin Group 57 number 17-36 dated January 25, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2015	See ELSA	Not Applicable
S8	2017	See ELSA	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised header data (Added VIN)
5	01/25/2017	Revised header data (Added VIN)
4	02/08/2016	Revised header data (Added VIN)

Service Key does not work because it has been disabled for this VIN.



Note:

Before any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 0005), this bulletin must be observed.

Technical Background

Service Key functionality has been disabled in the comfort system central control module for this specific VIN because of a customer complaint of a chirping sound. The sound originates from the Advance Key antenna, and when Service Key is disabled, the sound subsides.

Production Solution

Not applicable.



Technical Service Bulletin

Service

After any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 0005), the following VIN-specific code must be entered into the comfort system central control module, J393 (address word 0005):

0D A7 2F CE 00 00 00 00 00

(To enter the code: Through ODIS, right-click on **19 Gateway** and select **Control Module OBD** in the drop-down menu, then select **Coding**.)

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2042363) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

©2017 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.