



Technical Service Bulletin

00 DTC U110500 (Transport mode active) cannot be cleared in 2017 Q7 vehicle

00 17 86 2042954/3 March 15, 2017. Supersedes Technical Service Bulletin Group 00 number 16-80 dated January 11, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Added information)
2	01/11/2016	Revised <i>Condition</i> (Added Tip) Revised <i>Technical Background</i> (Completely revised) Revised <i>Service</i> (Added information about ignition and engine status)
1	01/08/2015	Initial publication

- The vehicle cannot be taken out of transport mode.
- **DTC U110500** (Transport mode active) is stored in the ABS control module, J104 (address word 0003).



Tip: It is not necessary to contact TAC for this issue.

Technical Background

The ABS module is causing the DTC.

If the vehicle is taken out of transport mode while the engine is running, the ABS module will remain stuck in transport mode and cannot be cleared.

Production Solution

Not applicable.



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Service

Only take the vehicle out of transport mode with the ignition on and the engine off. If this does not work, proceed as follows:

1. With the ignition off, disconnect the ABS module, then reconnect it.
2. Cycle the ignition on, then reactivate transport mode through the GFF test plan.
3. Perform the GFF transport mode test plan again and deactivate transport mode.
4. Clear all DTCs and check to see that the issue has been resolved.

If any of the DTCs will not clear, perform the following procedure:

1. Fresh reboot of ODIS.
2. Hardwire or Bluetooth does not matter, re-run fresh ODIS session.
3. Cycle the key one time (key OFF key ON).
4. Right click 03 (Brake control module).
5. Select Guided Functions.
6. Select Check and erase DTC memory.
7. Erase DTC in the test plan.
8. Read all module DTC to assure faults are cleared.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2042954) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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