



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: February 15, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Temporary Deactivation of Update 97CH – Body Control Module Software Update

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Due to technical issues, Update 97CH has been temporarily deactivated. Please do not conduct any repairs under this update until the code has been reactivated.

If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Customer Protection