



Technical Service Bulletin

70 Noises from B-pillar area

70 17 63 2048430/2 August 17, 2017. Supersedes Technical Service Bulletin Group 70 number 17-62 dated July 19, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2016	All	Not Applicable
Q7	2017	000001 - 032474	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (Updated Claim Types) Revised <i>Required Parts and Tools</i> (Updated quantity)
1	07/19/2017	Initial publication

The customer hears various noises coming from the B-pillar area or door area when driving on rough roads or when the vehicle flexes.

Technical Background

The inner B-pillar trim mounting points and their contact to the body may be the source of the noises.

Production Solution

The mounting points of the inner B pillar trim have been modified in production.



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Service

Remove the B-pillar trim and apply a sufficient amount of Krytox paste G 052 141 A2 to the mounting points of the B-pillar trim (Figure 1). Apply this repair solution to the other side as well should there be noises from both the right and left inner B-pillar trim.



Figure 1. Mounting points of the B-pillar trim.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 6 Months/6,000 Miles. • 1EB over 6 Months/6,000 Miles up to 48 Months/50,000 Miles. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	7067		
Damage Code:	0020		
Labor Operations:	B-pillar trim remove and reinstall, one side	7067 1900	50 TU
	Krytox application to one B-pillar trim	7067 9999	10 TU
	-or-		
	B-pillar trim remove and reinstall, both sides	7067 2000	80 TU
	Krytox application to both B-pillar trims	7067 9999	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU



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	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2048430/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
G052141A2	 Special lubricant	0.5

Additional Information

All parts and service references provided in this TSB (2048430) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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