



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-17-10

Subject: "Extended Emissions Warranty" Limited Warranty Extension for Model Year 2010 - 2013 A3 2.0L TDI vehicles

Date: Aug 11, 2017

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective Reception Date August 11, 2017

For Audi 2.0 L TDI vehicles repaired by the emissions modification recall, the following warranty extension is applicable.

"Extended Emissions Warranty" Limited Warranty Extension

The Limited Warranty Extension is applicable to Model Year 2010 - 2013 A3 2.0L TDI vehicles with engine code CBEA.

Warranty Period

The warranty period for the "Extended Emissions Warranty" limited warranty extension shall be the **greater** of:

- 1) 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date; or
- 2) 4 years or 48,000 miles, whichever occurs first, from the date and mileage of the emissions modification or vehicle purchase, in which case, from the date and mileage of the first resale transaction after the modification to the first person who in good faith purchases the vehicle for purposes other than resale.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

Transferability

This limited warranty extension is fully transferable to subsequent owners.

What is Covered Under this Limited Warranty Extension

The "Extended Emissions Warranty" limited warranty extension consists of two parts, the Emission Control System Warranty and the Engine Long Block Warranty.

Emission Control System Warranty¹

The emissions control system warranty covers all components which are replaced as part of the emissions modification and any component which can reasonably be impacted by effects of the emissions modification. The warranty includes the following parts or systems:



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- ▶ The entire exhaust gas after treatment system, including the Diesel Oxidation Catalytic Converter (DOC), the NOx Reduction Catalytic Converter, the Diesel Particulate Filter (DPF), the exhaust flap, and all sensors and actuators;
- ▶ The entire fuel system, including fuel pumps, high pressure fuel rail, fuel injectors, pressure control valve, and all sensors and actuators;
- ▶ The EGR system, including EGR valves, EGR cooler, EGR filter, EGR temperature sensor, all related hoses and pipes, and all sensors and actuators;
- ▶ The air intake pipe and charge air cooler, charge air temperature sensor and air-mass sensor (HFM);
- ▶ The turbocharger, including the turbocharger damper;
- ▶ The glow plug;
- ▶ The On-Board Diagnostic (OBD) system – Any malfunctions detected by the On-Board Diagnostic (OBD) system other than those related to the transmission

Engine Long Block Warranty²

The engine long block warranty shall cover the engine sub-assembly that consists of the assembled block, crankshaft, cylinder head, camshaft, and valve train.

What is Not Covered Under this Limited Warranty Extension

This Limited Warranty Extension does not cover:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components ("chipped" or "tuned" ECMs) not approved by Audi.
- ▶ Other conditions unrelated to the emissions modification that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle's emission system up to factory specifications are not covered by this limited warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications, are not covered by this limited warranty extension.

Warranty Extension Coverage Limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Audi model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

Vehicle Eligibility

To determine if a vehicle repaired by the emissions modification recall is eligible for the "Extended Emissions Warranty" limited warranty extension, check the VIN in ElsaPro > Vehicle Data. If the warranty



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extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with the warranty extension parameters.

Loaner Vehicle Applicability

See *AWA 17-11: Customer Delight Coding – “Extended Emissions Warranty” Limited Warranty Extension for Gen 1 A3 2.0L TDI Vehicles* for details.

SAGA Warranty Claim Type

Dealers must use claim type G14 when submitting warranty claims for the “Extended Emissions Warranty” limited warranty extension.



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¹Sensors and Actuators Covered by Extended Warranty

Oxygen sensor
NO _x sensor
Exhaust gas temperature sensor
DPF – Differential pressure sensor
Fuel pressure sensor
Fuel rail pressure sensor
EGR temperature sensor
Charge air temperature sensor
Air-mass sensor
Crank angle / engine speed sensor
Coolant temperature sensor engine upstream
Coolant temperature sensor engine downstream
Fuel temperature sensor
Charge air temperature sensor upstream

Charge air temperature sensor downstream
Exhaust gas temperature sensor upstream turbocharger
Exhaust gas temperature sensor upstream DOC
Exhaust gas temperature sensor upstream PM trap
Exhaust gas temperature sensor downstream PM trap
Exhaust gas temperature sensor downstream LP EGR cooler
Boost pressure sensor
Cylinder pressure sensor
Accelerator pedal module MT position sensor
Accelerator pedal module AT position sensor
Throttle valve module position sensor
Exhaust flap module position sensor
Environmental temperature sensor

²Long Block Components Covered by Extended Warranty

Block/crankcase
Freeze plug
Piston
Piston with rings
Piston pin
Balance shaft
Balance shaft wheel
Camshaft
Camshaft bearings
Camshaft oil seal
Cylinder head

Connecting rod bearings
Connecting rod
Crankshaft
Crankshaft bearing
Crankshaft oil seal
Cylinder head gasket
Cylinder head bolt
Cylinder head cover
Oil Pump/gasket
Oil pan

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.