

50D2 UPDATE - Repairing suspension turret (NVLW)

August 29, 2017

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
А3	2016	See Campaign/Action screen in Elsa	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle: On Audi A3 vehicles manufactured within a specific period, a sealing seam was positioned incorrectly during production. This may result in corrosion damage on the right suspension turret.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

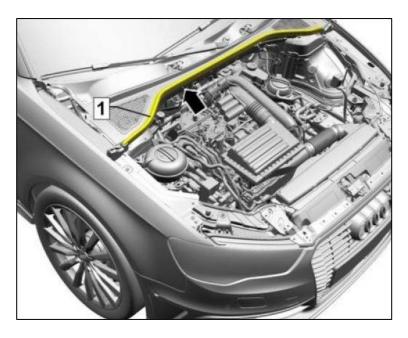
- Procedure is valid only for vehicles that show the 50D2 code in the Elsa Campaign/Action Information screen
 on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

On Audi A3 vehicles manufactured within a specific period, a sealing seam was positioned incorrectly during production. This may result in corrosion damage on the right suspension turret.



Service



- Open hood.
- Pull seal <1> halfway <arrow> off plenum chamber cover.



 Press plenum chamber cover <1> slightly upwards in vicinity of suspension turret (right-side).





- Check sealing seam <arrow> on suspension turret (right-side).
- The seam must be re-worked if it is not fully sealed.





Re-working sealing seam on suspension turret (right-side):

- Clean out open area of seam using a high-pressure gun, and allow it to dry.
- Apply adhesive sealant to open areas of seam.

• NOTE

- Depending on the color of the vehicle, two different types of adhesive sealant are available.
- The seam must be sealed completely using adhesive sealant.
- Installation is performed in the reverse sequence.



Warranty

Claim Entry Instructions

After Update has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:

- ✓ <u>U.S. dealers:</u> Submit the request through Audi Warranty Online under the <u>Campaigns/Update</u> option.
- ✓ Canada dealers: Fax repair order to Warranty at (905) 428-4811.

<u>Ouridad dodiolo:</u> 1 ax 10pair ordor to Warranty at (000) 120 1011.				
Service Number	50D2			
Damage Code	0099			
Parts Vendor Code	9 002			
Claim Type	Sold vehicle: 7 10			
	Unsold vehicle: 7 90			
Causal Indicator	Mark Labor as causal part			
Vehicle Wash/Loaner	Do not claim wash/loaner under this action			
Criteria I.D.	8V			
	Check seam position, no further work required Labor operation: 5074 01 99 10 T.U. -OR- Check seam position and re-work seam Labor operation: 5074 49 99 25 T.U. OUTSIDE (LABOR/MATERIAL) Quantity Part Number Description 1 D 511500A2 Component adhesive sealant (grey) -OR- 1 D 511510A2 Component adhesive sealant (black)			



Additional Actions Some of the affected vehicles may be involved in additional Actions.

Please check your Elsa Campaign/Action Information screen so that any

additional required work can be done simultaneously.

Verifying Vehicle

Eligibility

To verify vehicle eligibility for this Update, always check the Elsa

Campaign/Action Information screen. The Elsa system is the *only* binding

inquiry and verification system; other systems are not valid and *may* result in non-payment of a claim.

Help for Claim

Entry

For questions regarding claim entry, contact Audi Warranty.

Required Inform your customer in writing by recording on the Repair Order any and **Customer** all work that was conducted on the vehicle, including any and all updates

Notification completed under this Update.

Required Parts

Part Number	Part Description	Quantity		
D 511500A2	Component adhesive sealant (grey)	1		
-OR-				
D 511510A2	Component adhesive sealant (black)	1		

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update
 but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to
 upperorderlimits@audi.com. Be sure to include the affected VINs with your order. Prior to submitting your
 request, ensure that each vehicle has the 50D2 code open in Elsa. Your order will be reviewed and processed
 accordingly.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.