



Technical Tip

Topic	91-15-07TT – iPhone Not Connecting or Having Sporadic Connections when using Apple CarPlay in the AppConnect Environment
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	July 14, 2017

Condition

ATTENTION:

THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.

TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

iPhone Not Connecting or Having Sporadic Connections when using Apple CarPlay in the AppConnect Environment

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI, Golf SportWagen, eGolf, Jetta, CC, Tiguan	2016-2017	All	All	All	All

Technical Background

Ensure a cable certified by Apple is being used (a cable purchased from Apple or the cable that came with the phone). Non-certified or cables that are knotted, worn or extremely long will exhibit connectivity concerns. Cable adapters may also cause connectivity concerns.

Service

NA.

Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2042677/4	7/14/17	Updated to include model year 2017 applicability.
2042677/1	12/4/15	Original publication.

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