



Date: August 10, 2017

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Emissions Recall 23W1 - Inlet Air Box Housing Snow Flap Replacement
& Oxygen Sensor Inspection/Replacement
2010-2013 MY Audi A3 2.0L TDI Engine Vehicles (Generation 1) – USA ONLY

We would like to inform you of an upcoming Emissions Recall. Please refer to the attached Campaign Data Sheet for additional information.

Please verify that your ODIS software version is updated to the most recent diagnostic content before beginning this action. It is imperative that the ServiceNet Homepage under the “Alerts” section is checked to verify that ODIS Software is up to date, or certain functions included in the work instructions for this action may not be available.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Emissions Recall
SAGA CODE	23W1
MARKET(S)	United States
AFFECTED VEHICLES	2010-2013 MY Audi A3 2.0L TDI Engine Vehicles (Generation 1) – USA ONLY
TOPIC	Inlet Air Box Housing Snow Flap Replacement & Oxygen Sensor Inspection/Replacement
PROBLEM DESCRIPTION	The snow flap in the inlet air box housing may remain partially to fully open. Should this occur, excess warm air could enter the air intake through the snow flap inlet.
CORRECTIVE ACTION	Install an improved inlet air box housing snow flap and, if measured degradation tolerances are met, replace the oxygen sensor.
CUSTOMER NOTIFICATION DATE	August 2017
ELSA/OMD Web VISIBILITY DATE	On or about August 11, 2017
APPROXIMATE REPAIR TIME	Up to 100 TU
SPECIAL TOOLS NEEDED?	SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	<p>Please verify that your ODIS software version is updated to the most recent diagnostic content before beginning this action. It is imperative that the ServiceNet Homepage under the “Alerts” section is checked to verify that ODIS Software is up to date, or certain functions included in the work instructions for this action may not be available.</p> <p><u>Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)</u></p> <p>The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU). Certificates can be ordered at no cost online via the Compliance Label Ordering portal.</p>