



Technical Service Bulletin

20 Vehicle does not start/difficult to start

20 17 93 2048423/1 July 19, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017 - 2018	All	2.0 TFSI B-Cycle

Condition

Vehicle does not start or it is difficult to start.

Technical Background

One of the following DTCs can be found in the engine control module (ECM) J623 (address word 0001):

- **DTC P310B** (low fuel pressure control, fuel outside the tolerance)
- **DTC P0087** (fuel rail system pressure too low)

Production Solution

Not applicable.

Service

1. Check the low fuel pressure side, the fuel delivery rate, and the fuel lines according to ELSA specifications.
2. Check the wiring/connectors/pins between the fuel pump control module and the fuel delivery unit.
3. If no irregularities are found, replace the fuel pump control module according to the Repair Manual, *Engine >> Fuel Supply System >> Fuel Pump >> Fuel Pump Control Module J538, Removing and Installing*.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2070		
Damage Code:	0040		
Labor Operations:	Check low fuel pressure and fuel delivery rate	2003 9999	100 TU
	Fuel Pump control module remove + reinstall	2070 1900	30 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 30 TU)
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #20484231/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8W0 906 093 G	Fuel Pump Control Module	01

Additional Information

All parts and service references provided in this TSB (20484231) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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