



# Technical Service Bulletin

## 01 Start-stop system error, A/C Inop, MIL light on (DTC P011600, P017B00, and/or P011F00)

01 17 28 2046232/4 July 27, 2017. Supersedes Technical Service Bulletin Group 01 number 17-19 dated June 8, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S6, S7	2013 - 2017	All	4.0 liter
RS 7, RS 7+	2014 - 2016	All	4.0 liter
A8	2013 - 2016	All	4.0 liter
S8	2013 - 2016	All	4.0 liter
S8 +	2016	All	4.0 liter

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added models)
3	06/08/2017	Revised header data (Added model year)
2	01/19/2017	Revised header data (Added model year) Revised <i>Service</i> (Updated software level)

### Customer statement:

- The air conditioning has no cooling performance and/or the cooling fan stays running at high speed
- Start-stop system error is shown in the instrument cluster display
- MIL on

### Workshop findings:

Up to three DTCs could be logged at the same time:

- **DTC P011600** (sender for coolant temperature, implausible signal)
- **DTC P017B00** (sender for cylinder head temperature, implausible signal)
- **DTC P011F00** (coolant temperature 2/outside temperature correlation)



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## Technical Background

OBD diagnostics are too sensitive.

## Production Solution

New software in the engine control module (ECM), J623 (address word 0001) addressed the condition.

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the ECM, J623 (address word 0001) using the SVM action code as listed in the table below, if necessary.
3. After the SVM update, cycle the ignition.

Model	Engine	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
S6/S7 MY13	CEUC	4G0906014	0011	4G0906014	0012	01A225
S6/S7 MY13	CEUC	4G0906014A	0007	4G0906014A	0008	01A225
S6/S7 MY13	CEUC	4G0906014B	0008	4G0906014B	0009	01A225
S6/S7 MY14	CEUC	4G0906014E	0008	4G0906014E	0006	01A225
S6/S7 MY15	CEUC	4G0906014E	0005	4G0906014E	0006	01A225
S6/S7 MY16	CTGE	4G0906014C	0005	4G0906014C	0006	01A225
S6/S7 MY16-17	CTGE	4G0906014D	0001	4G0906014D	0002	01A225
RS 7 MY14	CRDB	4G0906560A	0005	4G0906560A	0006	01A225
RS 7 MY14	CRDB	4G0906560	0011	4G0906560	0012	01A225
RS 7 MY14	CRDB	4G0906560B	0007	4G0906560B	0008	01A225
RS 7 MY15-16	CWUB	4G0906560D	0001	4G0906560G	0002	01A225



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RS 7 MY15-16	CWUB	4G0906560F	0002	4G0906560F	0003	01A225
RS 7 MY17	CWUB	4G0906560G	0001	4G0906560G	0002	01A225
RS 7 MY16-17 Performance	CWUC	4G0906560G	0001	4G0906560G	0002	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014	0007	4H0906014	0008	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014A	0005	4H0906014A	0006	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014B	0004	4H0906014L	0005	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014C	0004	4H0906014C	0005	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014D	0004	4H0906014D	0005	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014H	0005	4H0906014H	0006	01A225
A8 4.0TFSI MY13-14	CEUA	4H0906014L	0004	4H0906014L	0005	01A225
A8 4.0TFSI MY15	CTGA	4H0906014G	0007	4H0906014G	0008	01A225
A8 4.0TFSI MY15	CTGA	4H0906014J	0005	4H0906014J	0006	01A225
A8 4.0TFSI MY15	CTGA	4H0906014K	0004	4H0906014K	0005	01A225
A8 Sport MY16	CTGF	4H0906014N	0001	4H0906014N	0002	01A225
S8 MY13	CGTA	4H0907557	0009	4H0907557	0010	01A225
S8 MY13	CGTA	4H0907557A	0005	4H0907557A	0006	01A225
S8 MY13	CGTA	4H0907557B	0004	4H0907557E	0004	01A225
S8 MY14	CTFA	4H0907557E	0003	4H0907557E	0004	01A225
S8 MY15-16	CTFA	4H0907557C	0005	4H0907557C	0006	01A225
S8 MY15-16	CTFA	4H0907557D	0005	4H0907557D	0006	01A225
S8 MY15-16	CTFA	4H0907557F	0002	4H0907557F	0003	01A225
S8 Plus MY16	DDTA	4H0907557G	0003	4H0907557G	0004	01A225
S8 Plus MY16	DDTA	4H0907557H	0001	4H0907557H	0002	01A225



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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• 1E1 up to 8 Years/80,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	2470		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Check software level in ECM (with no update needed)	2470 0199	Max. 10 TU
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 50 TU)
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2046232/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Approved battery charger.

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2046232) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.



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