



# Technical Service Bulletin

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## 70 Noises from B-pillar area

70 17 62 2048430/1 July 19, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2016	All	Not Applicable
Q7	2017	000001 - 032474	Not Applicable

## Condition

The customer hears various noises coming from the B-pillar area or door area when driving on rough roads or when the vehicle flexes.

## Technical Background

The inner B-pillar trim mounting points and their contact to the body may be the source of the noises.

## Production Solution

The mounting points of the inner B pillar trim have been modified in production.



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## Service

Remove the B-pillar trim and apply a sufficient amount of Krytox paste G 052 141 A2 to the mounting points of the B-pillar trim (Figure 1). Apply this repair solution to the other side as well should there be noises from both the right and left inner B-pillar trim.



**Figure 1.** Mounting points of the B-pillar trim.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	7067		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	B-pillar trim remove and reinstall, one side	7067 1900	50 TU
	Krytox application to one B-pillar trim	7067 9999	10 TU
	<b>-or-</b>		
	B-pillar trim remove and reinstall, both sides	7067 2000	80 TU
	Krytox application to both B-pillar trims	7067 9999	20 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU



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	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2048430/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
G052141A2	 Special lubricant	1

## Additional Information

All parts and service references provided in this TSB (2048430) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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