

1301 STAHLEY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

TECHNICAL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

TSB #

12/21/2018

2018

501

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☐
Bay Star	☐	Dutch Star	☐	King Aire	☐
Canyon Star	☐	Mountain Aire	☐	New Aire	☒
Ventana LE	☐	London Aire	☐	Other	☐

DESCRIPTION

Newmar and KIB have determined that certain 2018 New Aire coaches may have KIB switches on which the rain sensor override switch does not operate.

Issue: The rain sensor override switch from KIB is not working.

Correction: The switch will need to be reprogrammed per the instructions provided by KIB.

Refer to the attached population list for the affected coach and VIN numbers.

RECOMMENDED ACTION

Call your Service Account Manager to obtain authorization and have the programmer shipped to your dealership. Newmar Part # 026892

Follow the attached instructions from KIB to complete the programming update. Return the programmer to Newmar.

Flat Rate Code: TSB 501

Labor Time: .3 hr

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.