

# NEWMAR CORPORATION

## WARRANTY

### DEPARTMENT

## PRODUCT INFORMATION BULLETIN

| DATE ISSUED | MODEL YEAR(S) AFFECTED | PIB #              |
|-------------|------------------------|--------------------|
| 12/27/17    | 2018                   | 499 <b>Amended</b> |

### MODEL

|                |                          |               |                          |           |                                     |
|----------------|--------------------------|---------------|--------------------------|-----------|-------------------------------------|
| Bay Star Sport | <input type="checkbox"/> | Ventana       | <input type="checkbox"/> | Essex     | <input type="checkbox"/>            |
| Bay Star       | <input type="checkbox"/> | Dutch Star    | <input type="checkbox"/> | King Aire | <input checked="" type="checkbox"/> |
| Canyon Star    | <input type="checkbox"/> | Mountain Aire | <input type="checkbox"/> | New Aire  | <input type="checkbox"/>            |
| Ventana LE     | <input type="checkbox"/> | London Aire   | <input type="checkbox"/> | Other     | <input type="checkbox"/>            |

### PRODUCT INFORMATION

KIB push-button compartment door lock modules on 2018 King Aire coaches may have a software glitch that may cause some modules to fail to automatically acquire their network ID when installed.

When operating a compartment door push button, this scenario could potentially cause two different doors to open instead of just one. The ID issue should have only occurred when the module was installed for the first time during production. Coaches configured correctly during production (and operational when shipped) will continue to operate correctly and do not need updated. Coaches built after production unit #530451 have had the software update completed and should not have any ID configuration issues during the installation process.

Coaches with this issue in the field will require contacting your Newmar Service Account Manager to acquire an authorization from KIB for a *Version 7* module (Newmar part #136937). The module can be ordered from Newmar parts department. Once the module has been replaced, the old module should be returned to Newmar.

Do not replace all of the compartment modules. Only replace one module that did not automatically acquire their network ID correctly. There is one module for each door, and it is typically located at the top of the compartment in close proximity to the corresponding compartment door. Only modules with date before 10/10/2017 contained the older programming; modules with a date stamp after 10/10/2017 have the newer *Version 7* programming.

Follow the instructions provided by KIB.

Labor per KIB: .2 hr.

### Purpose:

Step-by-step instructions for replacing the Cargo Door Controller (MCDLA-1B).

### Issue:

Two cargo doors open from one button press.

### Scope:

Model year 2018 King Aire built before 10/18/17, only one controller per RV.

### Required for Job

- Time 5-10 minutes
- Power Screw gun

### Step #1 Locate

- Pick one of the two cargo doors with the issue.
- Locate the MCDLA-1B (Newmar Part#136937)
- Each cargo door has its own controller located behind that cargo door, usually mounted to upper subfloor.

Fig.1



### Step#2 Replace

- Unplug the 12-position connector.
- Unscrew MCDLA-1B from upper subfloor.
- Replace with new MCDLA-1B.
- Plug in the 12-position connector.

### Step#3 Test

- No special configuration is required.
- Open and shut the cargo doors that had issue and confirm fix.
- Open and shut every cargo door one at a time and confirm that no other issue exists.

### Step#4 Return defective part

- Have the defective MCDLA-1B sent "UPS Ground" back to NEWMAR with RMA number.
- Labor will not be paid until part is returned.

**For more information please call: (574)262-0518  
or visit our website at [www.kibelectronics.com](http://www.kibelectronics.com)**

