

NEWMAR CORPORATION

WARRANTY DEPARTMENT

PRODUCT INFORMATION BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	PIB #
12/14/2017	2015, 2016, 2017	495

MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input checked="" type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input checked="" type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>

PRODUCT INFORMATION

Daimler Trucks North America LLC, on behalf of its wholly-owned subsidiary, Freightliner Custom Chassis Corporation, has issued field service campaign SF546AB. In response, Newmar is publishing PIB 495.

Issue: On certain coaches, a check valve is missing on the auxiliary air tank, causing the tag axle steer tires to remain in a turned position when stopping the vehicle during a turn and shifting into reverse. In addition, some of these vehicles also require an air line retrofit.

Correction: The check valve should be installed. In addition, as well as an air line if necessary.

Note: The campaign will terminate on September 30, 2018.

Affected Units: This only applies to 2016 – 2017 Ventana, 2016 London Aire, 2016-2017 Dutch Star, 2014- 2017 Essex, 2016- 2017 Mountain Aire coaches built on a Freightliner chassis. Check the attached population list for specific VIN numbers supplied by DTNA.

Repair Procedure: Contact Daimler Trucks North America LLC at 800-547-0712, or e-mail them at DTNA.Warranty.Campaigns@Daimler.com to locate a qualified service center near you. Schedule an appointment to perform the field service campaign with an authorized DTNA repair center.

Labor time: Determined by DTNA.

Note: Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need help contacting DTNA, contact your Newmar Service Account Manager for assistance.