

# NEWMAR CORPORATION

## WARRANTY DEPARTMENT

### TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
12/14/2017	2017, 2018	490

### MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input checked="" type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>

### DESCRIPTION

Newmar has decided to install an override switch for the HWH step to provide a way to operate the step from inside the coach in the event of a sensor or door switch failure.

**Issue:** In the event of a step failure, the person(s) inside the coach would have a large gap between the door threshold and the ground. The person(s) may have to exit via the large gap or the emergency exit door to get out of the coach.

**Correction:** The step controller will be replaced and an override switch will be installed on the passenger side console.

Refer to the attached population list for the affected coach and VIN numbers.

### RECOMMENDED ACTION

Verify that the coach does not already have an override switch on the passenger console. Call your Service Account Manager for authorization and necessary parts. Follow the attached instructions to install and test the override switch.

**Flat Rate Code:** TSB 490    **Labor Time:** 3.0 hr.

***Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.***