

Reference	SSM73594
Models	E-PACE / X540
Title	9HP48 9-speed with P2545-86 and/or P2546-86 DTC`s stored
Category	Driveline
Last modified	10-Dec-2017 00:00:00
Symptom	501000 Automatic Transmission Concerns

ContentIssue:

Jaguar E-Pace 2018MY Onwards fitted with 9HP48 9-Speed Automatic Transmission: Retailers reporting these vehicles are flagging the following (TCM) **Transmission Control Module DTC's P2545-86 and/or P2546-86** codes during Pathfinder DTC read or on customer concern.

Should there be any other transmission related fault codes stored in the TCM these other codes should be investigated and resolved before proceeding with this instruction.

Cause:

Under Investigation.

Action:**Any retailer seeing this DTC P2545-86 and/or P2546-86**

1. Check the transmission for any oil leaks and repair as required.
2. If no oil leaks are evident check the oil level and repair as required.
3. Update the TCM software where an update is available.
4. Clear the DTC.
5. If the DTC does not re-log no further action required return to customer.
6. If the DTC is repeatable then provide the original session file and the latest session file showing the DTC detail and request Technical Assistance (T.A).

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

