
Reference	SSM73705
Models	Discovery / L462
Title	New Discovery - InControl Touch Pro - CD/DVD Inoperative
Category	Electrical
Last modified	21-Dec-2017 00:00:00
Symptom	207000 Entertainment Systems
Attachments	L462 ODD CCF error VIN list.pdf (L462 ODD CCF error VIN list.pdf)

ContentIssue:

CD/DVD disc can be inserted into the vehicle but will not play or eject.

Cause:

Car Configuration File error. Please refer to attached VIN list for vehicle/market affected.

Action:

1. Run download CCF to Gateway module via Pathfinder
 2. Run IMC Variant Configuration via Pathfinder
 3. Clear and check DTC's
 4. Check CD/DVD tile is present on the audio source page and check operation.
- Note:- UPS release to follow.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.