



SERVICE ACTION N135: AIR SUSPENSION AND ADAPTIVE DAMPING (AD) WARNING MESSAGE

SERVICE BULLETIN

15-DEC-17

NO.: SGI17-59

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

A potential issue has been identified on a limited number of Land Rover vehicles within the listed Affected Vehicle Range which may display an Adaptive Damping (AD) warning message on the Instrument Cluster (IC). Investigations have identified that Diagnostic Trouble Code (DTC) U3000-04 may be stored in the Chassis Control Module (CHCM), leading to the warning message being displayed within the IC. The warning message will remain present until the ignition has been cycled 'OFF' and then 'ON' but will be displayed again until the update listed within the Diagnostic Procedure of the Technical Bulletin below is completed.

AFFECTED VEHICLE RANGE

Discovery (L462; with Adaptive Damping, Dynamic Suspension)

Model Year: 2017

VIN: 000532-047447

Range Rover Sport (L494; with Adaptive Damping, Dynamic Suspension)

Model Year: 2017

VIN: 124031-181319; 666892-695612

Range Rover (L405; with Adaptive Damping, Dynamic Suspension)

Model Year: 2017

VIN: 320324-380216

Visit the Land Rover InfoTrail website for a list of affected unsold vehicles (as of 15 December 2017).

SERVICE PROGRAM / REWORK ACTION

Retailers will update the Chassis Control Module (CHCM), and if necessary Chassis Control Module 'B' (CHCMB), software to the latest level. There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin N135NAS, *Service Action: Air Suspension And Adaptive Damping (AD) Warning Message*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

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At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 December 2019** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
N135	A	Software Update - Chassis Control Module [CHCM]	64.90.05	0.2	-	-
N135	B	Software Update - Chassis Control Module [CHCM]	64.90.05	0.2	-	-
		Drive In/Drive Out	02.02.02	0.2	-	-
N135	C	Software Update - Chassis Control Module [CHCM]	64.90.05	0.2	-	-
		Software Update - Chassis Control Module 'B' [CHCMB]	60.90.19	0.2	-	-
N135	D	Software Update - Chassis Control Module [CHCM]	64.90.05	0.2	-	-
		Software Update - Chassis Control Module 'B' [CHCMB]	60.90.19	0.2	-	-
		Drive In/Drive Out	02.02.02	0.2	-	-

Normal Warranty policies and procedures apply.