Reference	SSM73647
Models	Range Rover Evoque / L538
Title	Front Windscreen Wiper replacements
Category	Body
Last modified	12-Dec-2017 00:00:00
Symptom	102000 Window/Glass
Content	Issue: Customers are having windscreen wipers replaced. Cause: Various causes include but are not limited to: • Noise • Judder • Smear • Poor performance Action: If the windscreen wipers are replaced please raise an EPQR, then Email Halima Hassan hhassan2@jaguarlandrover.com so that a PRR can be raised to have the parts returned for further investigation. Technicians - Please rate this SSM and provide comments so that future communications can be improved. 1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern. 3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern. 5 = Excellent – All required information provided to resolve the customer concern.