



Repair Notice

517-2

Section

Cab Exterior

Description

Model 520 Headlight Installation Instructions

Release Date

12/27/2017

Introduction

Peterbilt has determined that certain Model 520 vehicles built with halogen headlights are eligible for an enhancement to an LED headlight. [These chassis were originally ordered with LED headlights but were built with halogen headlights due to product design issues.](#) See chassis list below.

Resolution

Campaign

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Follow the procedure listed below for the specific configuration repair. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Review the DWWC or SIR for "Complete" next to the "517-2" campaign code prior to performing this repair.

Expiration Date: 01/01/2019

Warranty

Peterbilt will reimburse the dealer for 0.65 hours labor for completing this procedure.

- 0.65 hours labor to R&R the headlights. Use quick claim **517-2**
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

For Field...	Enter...
Failure Location	034-001-039
Failure Type	700

Claim Type	C
Campaign Number	517-2
SRT 034-990	0.65 hours labor to R&R both lights on Model 520

Parts

Parts are available at PACCAR Parts.

Engineering P/N	Description	Qty
S92-6273	HARNESS-LED HEADLAMP JUMPER	2
P54-6056-004	HEADLAMP- SGL RECT ASSY	2
F42-6116	F42-6116 GASKET-HEADLIGHT	2
F42-6117	F42-6117 GASKET-HEADLIGHT	2
WDHC4S57RE20	ASSY-CONTROL MODULE, LED LIGHT	2
P11-6345	BRACKET- LED HEADLIGHT CONTROL	2
HWC03152	WASHER-FLAT, STL, M6	4
HWC12726	NUT-HEX, LKNG, STL, M6	4
HWC01313	BOLT-HEX HD, STL, M6	4

Take off parts disposition: Destroy or scrap take off parts

Procedure

Reference the specific installation instructions for the configuration being repaired.

[517-2 Model 520 Headlight Installation Instructions](#)

Attachments

[517-2 Chassis List by Cab Configuration](#)

[517-2 Sample Customer Letter](#)

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December 22, 2017



A PACCAR COMPANY

[First VIN]
Customer Name
Address
City, State Zip

Subject: 517-2 – Model 520 Headlight Enhancement

Dear Peterbilt Customer,

Your vehicle (listed within this letter) is eligible for a campaign to replace the headlight. Your vehicle has been identified as having a halogen headlight and is eligible for a new LED headlight.

The problem is...	Vehicle built with a halogen headlight
What your dealer will do...	Remove the halogen headlight and replace with an LED headlight
What you must do ...	Contact your Peterbilt Dealer to schedule an appointment for repair

Please contact a Peterbilt dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com.

When contacting your selected Peterbilt dealer, refer to campaign 517-2 and the VIN listed on this letter. The work will take approximately 1.0 hour, depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within Standard Warranty or for upgrades completed by 01/01/2019, whichever is greater.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this campaign or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,

A handwritten signature in black ink that reads "Douglas H. Gunter".

Doug Gunter
Director of Customer Service
Peterbilt Motors Company