

SSM 46948	Some owners of 2016-2017 Ford and Lincoln vehicles equipped with SYNC 3 may experience inoperative mobile device navigation applications. Mobile device navigation via AppLink requires SYNC 3 version 2.3 or higher for Apple iOS users. Mobile device navigation via AppLink is not currently available for Android users. SYNC software updates are now available under the OASIS Tab SYNC selection. If an update is available refer to WSM, Section 415-00 and update APIM software. SYNC 3 software upgrade to support these apps is not a warrantable repair per the Warranty And Policy Manual, Section 3, Warranty Coverages → SYNC.
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