

SSM 46933	Some 2017-2018 Escape vehicles with electronic manual temperature control (EMTC) and ford original accessory (FOA) or factory invoiced accessory (FIA) scalable remote start systems may exhibit a concern of the air distribution and temperature controls becoming locked after 5 minutes when the vehicle is started with the remote start system. Reprogram the heating ventilation and air conditioning (HVAC) module using Integrated Diagnostic System (IDS) or Ford J2534 Diagnostic Software (FJDS) release 107.01 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com . For claiming, use causal part 19980 and applicable labor operations in section 10 of the service labor time standards (SLTS) manual.
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