



## TECHNICAL SERVICE BULLETIN

### Manual Front Passenger Seat Track - Stuck In Forward Position

17-2223

08 November  
2017**Model:**

Ford 2016-2017 Explorer
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**Issue:** Some 2016-2017 Explorer vehicles equipped with a manual front passenger seat may exhibit a stuck condition in the full forward position. This may be caused by the seat being moved firmly from the rearward position to the forward position causing the seat track travel restrictor to bend allowing the adjuster bar to become trapped under the travel restrictor.

**Action:** Follow the Service Procedure to correct the condition.

**Parts**

Part Number	Description	Quantity
FB5Z-78600A16-B	Seat Track Travel Restrictor	1

**Warranty Status:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2016-2017 Explorer: Replace The Passenger Seat Track Travel Restrictor (Do Not Use With Any Other Labor Operations)	172223A	0.3

**Repair/Claim Coding**

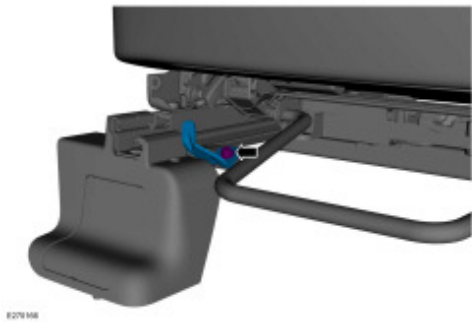
Causal Part:	78600A16
Condition Code:	42

Drive	Tool Name
1/4"	Power Tool
1/4"	8 mm Socket
1/4"	3" Extension
1/4"	Torque Wrench
1/4"	Ratchet

**Service Procedure**

1. Remove the front passenger seat track travel restrictor from the outboard side and discard. (Figure 1)

Figure 1



2. Move seat to the full rearward position and install the new seat track travel restrictor. Torque to 12 Nm (106 lb.in).

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.