



P.O. Box 6001
Cookeville, TN 38502-6001

*** IMPORTANT RECALL ***

November 27, 2017

Dear Valued Customer,

This is a notice to inform you of a Cummins Filtration product containment request. As the result of a potential quality issue, we are asking you to check inventory for the following part number:



FF5418

The FF5418 is also used in FF5418J and maintenance kit part numbers MK12641 and MK13062.

You are receiving this letter because distribution records indicate that you may have purchased one or more of these part numbers.

WHY IS A RECALL BEING CONDUCTED?

It has been determined that the FF5418 may have a potential quality issue with the lid, which could potentially lead to a fuel leak.

WHAT ACTIONS ARE WE TAKING?

Cummins Filtration is contacting you to remove this part from inventory and vehicles and will provide a credit or refund as appropriate.

WHAT SHOULD YOU DO?

1. You should check your inventory for the FF5418, FF5814J, MK12641, and MK13062 that you have received from April 2017 to November 2017.
2. The FF5418 will be boxed and have a label on the individually packaged filter designating 'Made in China' (See Figure 1).
3. Any vehicle that was serviced with this part between April 2017 and November 2017 should be inspected to determine if the filter at issue is in use. This can be done by looking at the lid on your fuel filter, which will have one of the three configurations set forth in Figure 2 below. Only the first configuration (a star shaped drive feature and no mold markings) is subject to this recall.



Label on Bulk Packed Filter Box



Label on Individually Boxed Filter

Figure 1: Label Information

Only part eligible for campaign.



These two parts are not eligible under this campaign.

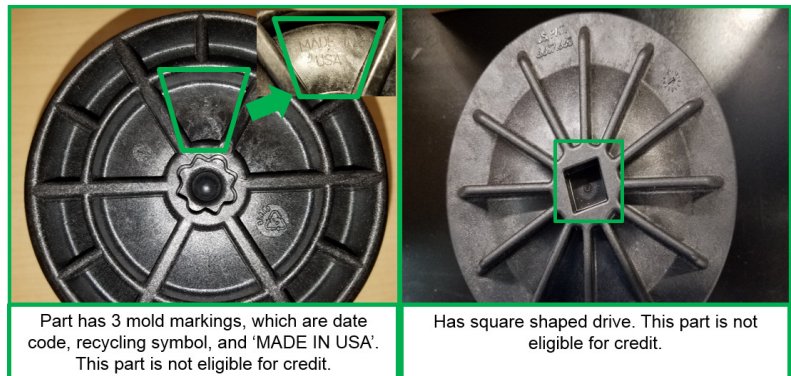


Figure 2: Three Types of FF5418 Lids

4. **Unused Parts:** In the United States, return the product to the address below via FedEx Ground using account number [REDACTED]. (Note: For customers outside the continental United States, please refer to International Customers below in item #6.)

Attention: Quality Returns (RMA FTDM-AT6PBC)
Cummins Inc.
20 Logistics Blvd.
Walton, KY 41094

You will find enclosed a label that MUST be completed with one copy affixed to the outside and another copy on the inside of your return packaging. Please complete the form to ensure proper handling of your credit or refund. If you have more than one return, feel free to make copies as needed. For return shipments weighing more than 100 pounds, please call 1-800-22-FILTER (1-800-223-4583), select option 2 for customer assistance and then choose the appropriate option in order to make shipping arrangements.

If you are aware of any sales of the applicable parts to customers, to the extent possible, please retrieve those parts from the customer and include them with your return. If you would like a letter from Cummins Filtration to assist with the retrieval of parts from your customer, please send an email to [REDACTED]@cummins.com, and one will be provided to you.

5. **Parts in Service:** For any parts in service, replace and dispose such parts (do not return). Email a picture of the top of the lid to [REDACTED]@cummins.com. Subject line must reference RMA FTDM-AT6BC. Please include the information in the enclosure in the body of the email to ensure your credit will be properly processed. Cummins Filtration will provide an additional \$25 to cover the labor for each filter that must be serviced as a result of this recall provided all the information requested is provided.
6. **International Customer (outside the continental United States, including Canada and Mexico):** Eligible parts under this recall do not need to be shipped back. You should send a picture of the eligible parts to [REDACTED]@cummins.com, making sure to reference RMA FTDM-AT6BC in the subject line. Please include the information in the enclosure in the body of the email to ensure your credit will be properly processed. Once completed, please properly dispose of any eligible parts under this recall in your inventory. For any parts in service, replace and dispose of parts once you have emailed a picture of the lid per instructions in item 5 above.

WHOM SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact the Cummins Filtration Customer Care Center at 1-800-22-FILTER (1-800-223-4583), select option 2 for customer assistance and then choose the appropriate option.

We apologize for any inconvenience and thank you in advance for your attention to this matter.

Sincerely,

Cummins Filtration Warranty