

SERVICE ACTION

Reference number:	SA-01-0299V2	Issued: 12 December, 2017
Subject:	Replace the battery in the Vehicle Keys	
Model(s):	All DB11	
VIN range:	Refer to the separately published list of affected Vehicle Identification Numbers (VINs)	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Reason for this Service Action

There have been problems with some DB11 vehicle keys where they cannot unlock the vehicle. The cause is the battery connection in the vehicle key, which can fail intermittently. To correct this problem, a larger battery must be installed. Do the workshop procedure that follows to replace the battery in the vehicle keys

Workshop Procedure

1. Lift the battery cover (A). (Figure 1)

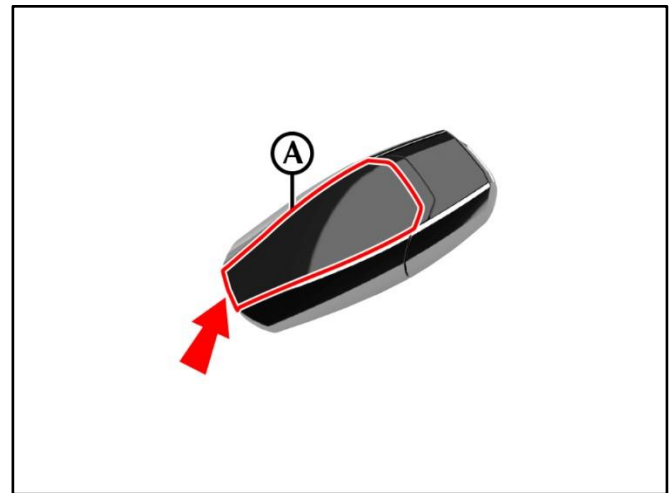


Figure 1

2. Do a check to make sure that the battery is a CR2025. If the battery is a CR2025 do the steps that follow. If the battery is a CR2032 do step 6.

3. Push down on the battery to tilt the battery (B) and allow access. (Figure 2)

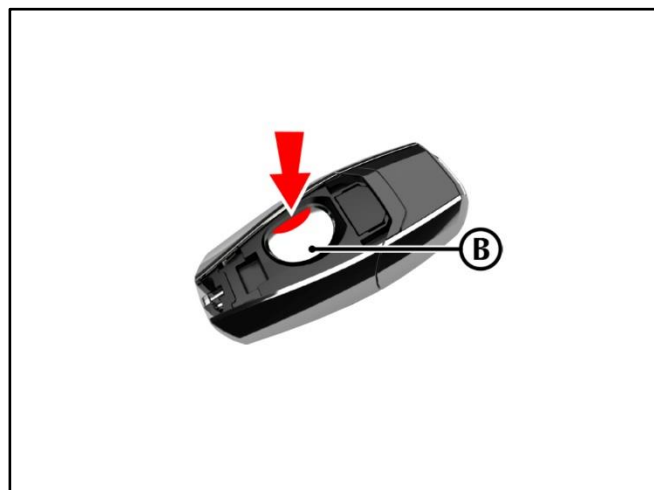


Figure 2

4. Remove the battery
5. Install the new battery (CR2032) so that the (+) sign points up.
6. Install the battery cover again.

Part Data

Description	Part Number	Quantity
CR2032 Battery	Local Supply	2

Please Note:

When you make the claim for the battery cost, enter the data as "SUNDRY COSTS" and use code "ZZZ002 - Dealer Sourced Parts."

Warranty Data

Procedure and Labour Time

Description	Labour Time
Replace the battery in the vehicle keys	0.05 hours

Please Note:

When you have completed this Service Action, make sure that you make an entry in Section A of the Vehicle Owner's Guide to show that the procedure is completed.

If you have any questions related to this Service Action, please contact: Aston Martin Technical Services
on: +44 (0) 1926 644720, email: askamtech@astonmartin.com,
or contact your After Sales Manager.

The English version of this Service Action is written in
Simplified Technical English to ASD-STE100™.