

Field campaign

| | |
|------------------------|---|
| Topic | SiriusXM Serial Number (SC17/18) |
| Market area | United States E05 Bentley USA and rest America (6E05) |
| Brand | Bentley |
| Transaction No. | 2049746/1 |
| Campaign number | EA96 |
| Note | |
| Type | Workshop Campaign |
| US code | |

Vehicle data

Mulsanne

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3Y2* | 2017 | E | | * | * | * |
| 3Y2* | 2018 | E | | * | * | * |
| 3Y6* | 2017 | E | | * | * | * |
| 3Y6* | 2018 | E | | * | * | * |

Chassis numbers

| Manufacturer | Filler | Type | Filler | MY | Factory | From | To | Prod from | Prodto |
|--------------|--------|------|--------|----|---------|--------|--------|-----------|--------|
| SCB | BF7 | ZH | 2 | H | C | 002970 | 002970 | | |
| SCB | BG7 | ZH | 5 | H | C | 002992 | 002992 | | |
| SCB | BF7 | ZH | 9 | H | C | 003341 | 003341 | | |
| SCB | AF9 | ZH | 8 | H | C | 003354 | 003354 | | |
| SCB | BG7 | ZH | 0 | H | C | 003015 | 003015 | | |
| SCB | BF7 | ZH | X | H | C | 003199 | 003199 | | |
| SCB | AF9 | ZH | X | H | C | 003338 | 003338 | | |
| SCB | BF7 | ZH | 6 | J | C | 003383 | 003383 | | |
| SCB | BG7 | ZH | 3 | H | C | 002926 | 002926 | | |
| SCB | BF7 | ZH | 9 | H | C | 003176 | 003176 | | |
| SCB | BG7 | ZH | 3 | H | C | 003168 | 003168 | | |
| SCB | BG7 | ZH | 9 | H | C | 003014 | 003014 | | |
| SCB | BF7 | ZH | 1 | H | C | 003026 | 003026 | | |
| SCB | BF7 | ZH | 1 | H | C | 003155 | 003155 | | |
| SCB | BF7 | ZH | 7 | H | C | 003211 | 003211 | | |
| SCB | AF9 | ZH | 0 | H | C | 003252 | 003252 | | |
| SCB | BG7 | ZH | 1 | H | C | 002990 | 002990 | | |
| SCB | AF9 | ZH | 3 | H | C | 003195 | 003195 | | |
| SCB | BG7 | ZH | 6 | H | C | 003164 | 003164 | | |
| SCB | BG7 | ZH | 4 | H | C | 003356 | 003356 | | |
| SCB | BF7 | ZH | 6 | H | C | 002955 | 002955 | | |
| SCB | BF7 | ZH | 8 | H | C | 003184 | 003184 | | |
| SCB | BF7 | ZH | 3 | H | C | 003190 | 003190 | | |
| SCB | BG7 | ZH | X | H | C | 003202 | 003202 | | |
| SCB | BG7 | ZH | 3 | H | C | 003218 | 003218 | | |
| SCB | BF7 | ZH | 5 | H | C | 003224 | 003224 | | |
| SCB | BG7 | ZH | 6 | H | C | 003231 | 003231 | | |
| SCB | BG7 | ZH | 1 | H | C | 003234 | 003234 | | |
| SCB | BF7 | ZH | 4 | H | C | 003246 | 003246 | | |
| SCB | BG7 | ZH | 3 | H | C | 003283 | 003283 | | |
| SCB | BG7 | ZH | 7 | H | C | 003285 | 003285 | | |
| SCB | BF7 | ZH | 4 | H | C | 003294 | 003294 | | |
| SCB | BG7 | ZH | 5 | H | C | 003298 | 003298 | | |
| SCB | BG7 | ZH | 0 | H | C | 003306 | 003306 | | |

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|-----|-----|----|---|---|---|--------|--------|--|--|
| SCB | BF7 | ZH | 0 | H | C | 003311 | 003311 | | |
| SCB | BG7 | ZH | 3 | H | C | 003171 | 003171 | | |
| SCB | BF7 | ZH | 7 | H | C | 003192 | 003192 | | |
| SCB | BF7 | ZH | 6 | H | C | 003197 | 003197 | | |
| SCB | BF7 | ZH | X | H | C | 003204 | 003204 | | |
| SCB | BF7 | ZH | 2 | H | C | 003214 | 003214 | | |
| SCB | BF7 | ZH | 9 | H | C | 003226 | 003226 | | |
| SCB | BF7 | ZH | 0 | H | C | 003258 | 003258 | | |
| SCB | BF7 | ZH | 0 | H | C | 003261 | 003261 | | |
| SCB | BG7 | ZH | 9 | H | C | 003286 | 003286 | | |
| SCB | BF7 | ZH | 9 | H | C | 002965 | 002965 | | |
| SCB | BF7 | ZH | 0 | H | C | 003020 | 003020 | | |
| SCB | BF7 | ZH | 6 | H | C | 003037 | 003037 | | |
| SCB | BF7 | ZH | 6 | H | C | 003216 | 003216 | | |
| SCB | BF7 | ZH | 4 | H | C | 003229 | 003229 | | |
| SCB | BG7 | ZH | 0 | H | C | 003239 | 003239 | | |
| SCB | BG7 | ZH | X | H | C | 002941 | 002941 | | |
| SCB | BG7 | ZH | 5 | H | C | 003009 | 003009 | | |
| SCB | BF7 | ZH | 8 | H | C | 003248 | 003248 | | |
| SCB | BF7 | ZH | 9 | H | C | 002920 | 002920 | | |
| SCB | BF7 | ZH | 7 | H | C | 002995 | 002995 | | |
| SCB | BG7 | ZH | 4 | H | C | 002997 | 002997 | | |
| SCB | BF7 | ZH | 1 | H | C | 003219 | 003219 | | |
| SCB | BG7 | ZH | 0 | H | C | 003046 | 003046 | | |
| SCB | BG7 | ZH | 0 | H | C | 003161 | 003161 | | |
| SCB | BG7 | ZH | 2 | J | C | 003393 | 003393 | | |
| SCB | BG7 | ZH | 9 | J | C | 003469 | 003469 | | |
| SCB | AF9 | ZH | 4 | H | C | 003240 | 003240 | | |
| SCB | BF7 | ZH | 0 | H | C | 002983 | 002983 | | |
| SCB | AF9 | ZH | 0 | H | C | 003297 | 003297 | | |
| SCB | BF7 | ZH | 2 | J | C | 003560 | 003560 | | |
| SCB | BF7 | ZH | 7 | H | C | 003287 | 003287 | | |
| SCB | AF9 | ZH | 9 | H | C | 003332 | 003332 | | |
| SCB | AF9 | ZH | 3 | H | C | 003343 | 003343 | | |
| SCB | BG7 | ZH | 5 | J | C | 003369 | 003369 | | |
| SCB | AF9 | ZH | 5 | H | C | 003263 | 003263 | | |
| SCB | AF9 | ZH | 4 | H | C | 003335 | 003335 | | |
| SCB | BG7 | ZH | 0 | H | C | 003130 | 003130 | | |
| SCB | AF9 | ZH | 0 | H | C | 003185 | 003185 | | |
| SCB | AF9 | ZH | 1 | H | C | 003213 | 003213 | | |
| SCB | BG7 | ZH | 3 | H | C | 003221 | 003221 | | |
| SCB | BF7 | ZH | 7 | J | C | 003375 | 003375 | | |
| SCB | BG7 | ZH | 2 | H | C | 002996 | 002996 | | |
| SCB | BG7 | ZH | 2 | H | C | 003033 | 003033 | | |
| SCB | AF9 | ZH | 7 | H | C | 003345 | 003345 | | |
| SCB | AF9 | ZH | 5 | H | C | 003330 | 003330 | | |
| SCB | BG7 | ZH | 1 | H | C | 003010 | 003010 | | |
| SCB | AF9 | ZH | 4 | H | C | 003304 | 003304 | | |
| SCB | BF7 | ZH | 0 | H | C | 003339 | 003339 | | |
| SCB | AF9 | ZH | 2 | H | C | 003110 | 003110 | | |
| SCB | AF9 | ZH | 6 | H | C | 003112 | 003112 | | |
| SCB | AF9 | ZH | 7 | H | C | 003118 | 003118 | | |
| SCB | BG7 | ZH | 4 | H | C | 003244 | 003244 | | |
| SCB | AF9 | ZH | X | H | C | 003114 | 003114 | | |
| SCB | AF9 | ZH | 3 | H | C | 003116 | 003116 | | |
| SCB | BF7 | ZH | 4 | H | C | 003022 | 003022 | | |
| SCB | BF7 | ZH | 1 | H | C | 003107 | 003107 | | |
| SCB | BF7 | ZH | 6 | H | C | 003281 | 003281 | | |
| SCB | BF7 | ZH | 8 | H | C | 003296 | 003296 | | |

| | | | | | | | | | |
|-----|-----|----|---|---|---|--------|--------|--|--|
| SCB | BF7 | ZH | X | H | C | 003039 | 003039 | | |
| SCB | BG7 | ZH | 4 | H | C | 003017 | 003017 | | |
| SCB | AF9 | ZH | X | H | C | 003324 | 003324 | | |
| SCB | BG7 | ZH | 8 | H | C | 003179 | 003179 | | |
| SCB | BF7 | ZH | 1 | H | C | 003012 | 003012 | | |
| SCB | BG7 | ZH | 6 | H | C | 003262 | 003262 | | |
| SCB | BG7 | ZH | 8 | J | C | 003477 | 003477 | | |
| SCB | BF7 | ZH | 8 | J | C | 003577 | 003577 | | |
| SCB | AF9 | ZH | 8 | H | C | 003337 | 003337 | | |
| SCB | AF9 | ZH | 8 | H | C | 003340 | 003340 | | |
| SCB | BF7 | ZH | 3 | H | C | 003321 | 003321 | | |
| SCB | BG7 | ZH | 3 | H | C | 003025 | 003025 | | |
| SCB | BG7 | ZH | 3 | H | C | 003333 | 003333 | | |
| SCB | BF7 | ZH | 8 | H | C | 003265 | 003265 | | |
| SCB | BF7 | ZH | 3 | H | C | 003173 | 003173 | | |
| SCB | BG7 | ZH | 3 | H | C | 002957 | 002957 | | |
| SCB | AF9 | ZH | 3 | H | C | 003245 | 003245 | | |

Documents

| Document name |
|----------------------------|
| master.xml |
| master.doc |

Notes

▪ **Repair instructions**

Technical background

SiriusXM identification numbers have not been recorded due to a system error during the vehicle build process. Identification numbers are required to enable SiriusXM subscription.



Remedy

SiriusXM identification number to be forwarded to Product Support via DISS.

Customer notification

Warranty accounting instructions

Radio / navigation unit programmed

| | |
|-----------------------|---|
| Warranty Type | 710 or 910 |
| Labour Operation Code | 91 32 25 99 (for RO open date on or before 15 February 2018) 91 32 25 00 (for RO open date after 15 February 2018) |
| Damage Service Number | EA96 |
| Damage Code | 00 66 |
| Time | 10 TU |
| Criteria ID | 01 |

Support expenditure

| | |
|--------------------------|------------|
| Warranty Type | 710 or 910 |
| Labour Operation Code | 01 94 00 |
| 00 Damage Service Number | EA96 |
| Damage Code | 00 66 |
| Time | 30 TU |
| Criteria ID | 01 |

Genuine parts

Not applicable.

Parts supply

Not applicable.

Parts despatch control

Repair instructions

▪ **Notes**

Technical background

SiriusXM identification numbers have not been recorded due to a system error during the vehicle build process. Identification numbers are required to enable SiriusXM subscription.



Check

If the vehicle is not already listed as repaired in the "Repair history" (in Elsa Pro), check for the presence of a Yellow campaign completion mark on the Jump Start Point within the engine bay - Figure 7 - should neither be evident, carry out the required work in accordance with these instructions.

Genuine parts

Not applicable.

Work

Access SiriusXM identification number as follows.

1. With a valid remote control key in the vehicle, press the Start/Stop button on the centre console to turn on the ignition.
2. Select **"Radio"** on the infotainment system control panel—figure 1.



Figure 1

3. If required, select **"Radio"** again to show the **"Source"** screen on the infotainment touchscreen—figure 2.
4. Select **SiriusXM®**—figure 2.

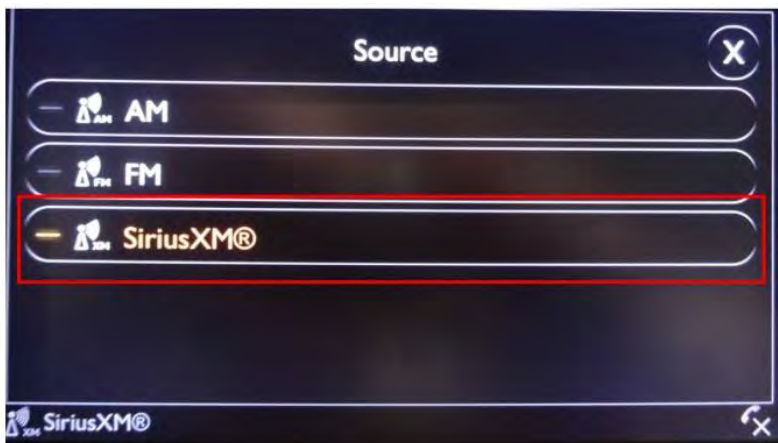


Figure 2.

5. Select the **"Options"** button—figure 3.



Figure 3

6. Select **"SiriusXM settings"**—figure 4.

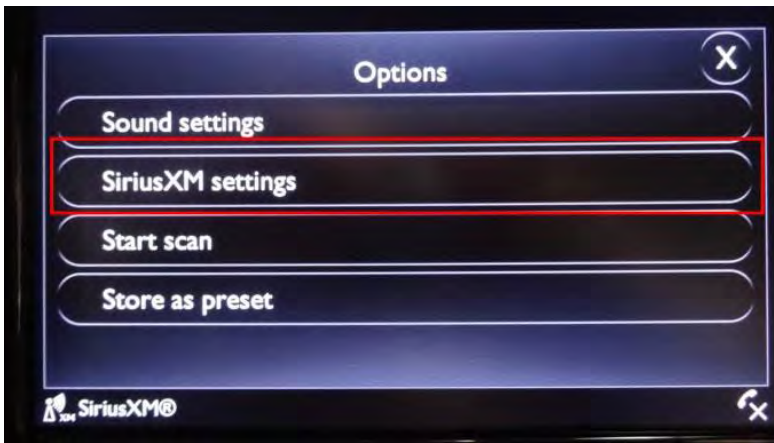


Figure 4

7. Select "Subscription information" – figure 5.

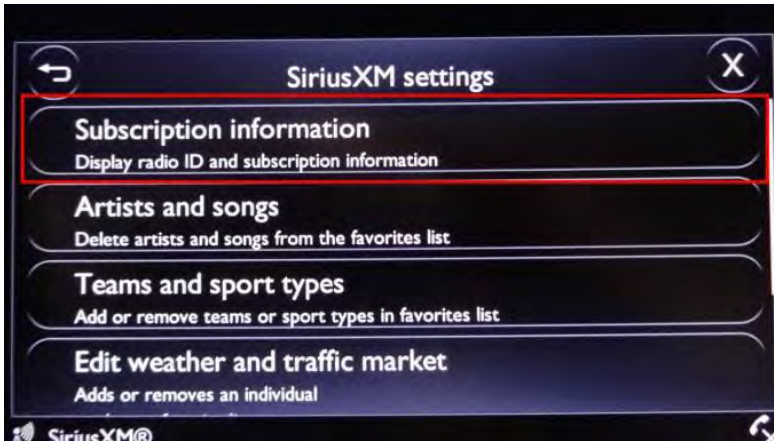


Figure 5

8. Record the SiriusXM ID – figure 6.

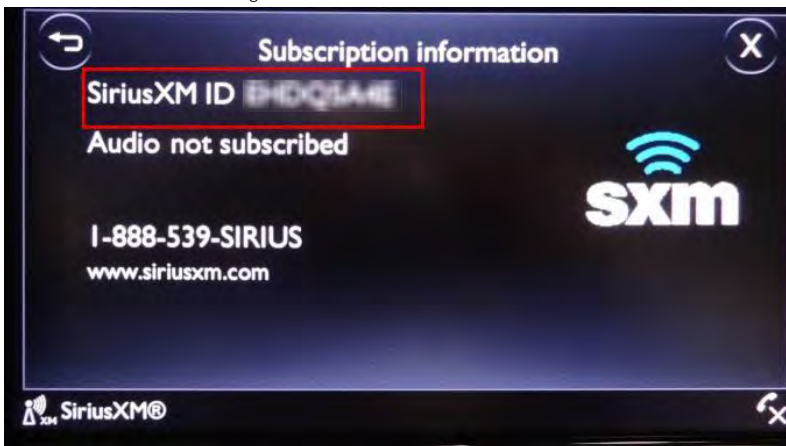


Figure 6

9. Raise a DISS query, attach the SiriusXM identification number and forward to Product Support.
10. On completion place a Yellow campaign completion mark on Jump Start Point within the engine bay – figure 7.

Identification

Yellow campaign completion mark on Jump Start Point within the engine bay - Figure 7.



Figure 7

▪ [Repair instructions](#) ▪ [Notes](#)